



**ALEX PADILLA** | SECRETARY OF STATE | STATE OF CALIFORNIA  
ELECTIONS DIVISION

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August 3, 2018

County Clerk/Registrar of Voters (CC/ROV) Memorandum #18186

**TO:** All County Clerks/Registrars of Voters

**FROM:** /s/ Catherine Ingram-Kelly  
VoteCal Program Manager

**RE:** General Election: Suspension of National Change of Address (NCOA)  
Processing

The NCOA processing is suspended as of E-90, August 8, 2018, and will resume after the November 6, 2018, General Election. We have recently processed NCOA files for each county, and those records that have been found to be potential matches have been provided via the messaging system through VoteCal.

If you have any questions about this or any other VoteCal matter, please contact the Help Desk at (888) 868-3225 or via email at [votecalhelp@sos.ca.gov](mailto:votecalhelp@sos.ca.gov).

Thank you.