



DEBRA BOWEN | SECRETARY OF STATE
STATE OF CALIFORNIA | ELECTIONS

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June 24, 2009

County Clerk/Registrar of Voters (CC/ROV) Memorandum #09104

TO: All County Clerks/Registrars of Voters

FROM: Jana M. Lean
JANA M. LEAN
Elections Information Program Manager

RE: Survey: Provisional Voting & HAVA Free Access System

As you are aware, the Help America Vote Act of 2002 (HAVA) Title III, Section 302(a) requires each state or local elections official to establish a "Free Access System," such as a toll-free telephone number for voters to call or an Internet website that voters can access free of charge, to ascertain if they voted a provisional ballot at the polls, whether or not their vote was counted, and, if it was not counted, the reason why it was not counted.

After each election the Secretary of State's office requests information on your county's provisional voting "Free Access System". We have also included in this survey general information questions regarding provisional ballots issued in your county for the May 19, 2009, Statewide Special Election.

Please complete and return the attached survey via fax to (916) 653-3214 or e-mail to jana.lean@sos.ca.gov as soon as possible, but no later than **July 8, 2009**. If you have any questions, please contact me at (916) 653-5144. Thank you for your assistance.

Survey
May 19, 2009, Statewide Special Election
Provisional Voting & HAVA Free Access System

County of: _____

1. How many provisional ballots were cast in the May 19, 2009, Statewide Special Election?

2. How many provisional ballots were counted in the May 19, 2009, Statewide Special Election?

3. How many provisional ballots were not counted in the May 19, 2009, Statewide Special Election?

4. Please provide a breakdown of the number of provisional ballots not counted for each of the specific reasons listed below:

Not registered _____ Registered in another county _____

No signature _____ Signature didn't match _____

Already voted by mail _____ Incomplete information _____

Not eligible to register _____ Other _____

5. How many voters used your county's provisional ballot free access system for the May 19, 2009, Statewide Special Election (e.g., number of hits to website or number of phone calls)?

County Contact: _____ Phone #: _____

Please send responses to:
Fax: (916) 653-3214 - ATTN: Jana Lean
or via E-Mail: jana.lean@sos.ca.gov