



**DEBRA BOWEN** | SECRETARY OF STATE  
STATE OF CALIFORNIA | ELECTIONS

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September 29, 2014

County Clerk/Registrar of Voters (CC/ROV) Memorandum #14252

TO: All County Clerks/Registrars of Voters

FROM: /s/ Angela Beane  
Associate Elections Analyst

RE: General Election: Free Access Provisional Ballot & Vote-By-Mail  
Status Systems

The Help America Vote Act of 2002 (HAVA) requires county elections officials to establish a provisional voting free access system (Title III, Section 302(a)). California Elections Code section 3017(c) also requires county elections officials to establish procedures to track and confirm the receipt of voted vote-by-mail ballots and to make this information available by means of an online access system using the county's elections division Internet website or via a toll-free telephone number. In addition, Elections Code section 3019.5 requires county elections officials to establish a free access system that allows a voter to learn whether his or her vote-by-mail ballot was counted and, if not, the reason why the ballot was not counted.

Please confirm the attached information regarding your provisional and vote-by-mail free access systems and indicate on the attached survey whether you will continue to use your existing systems or whether you will be implementing new systems.

After the November 4, 2014, General Election, we will be contacting each county to determine how many provisional voters and vote-by-mail voters used each county's system.

Please complete and return this survey via fax to (916) 653-3214 or email to [angela.beane@sos.ca.gov](mailto:angela.beane@sos.ca.gov) no later than **Thursday, October 9, 2014**. If you have any questions, please contact me directly at (916) 653-2744. Thank you for your assistance.

**November 4, 2014, General Election  
Free Access System Survey**

County: \_\_\_\_\_

1. Will your county continue to use the same provisional ballot status system?

Yes, we will continue to use our existing provisional ballot status system.

No, we will be implementing the following type of system (please provide direct hyperlink and/or phone number):

\_\_\_\_\_

2. Will your county continue to use the same vote-by-mail ballot status system?

Yes, we will continue to use the same vote-by-mail ballot status system.

No, we will be implementing the following type of system (please provide direct hyperlink and/or phone number):

\_\_\_\_\_

3. Will your county be using the same vote-by-mail ballot receipt system as the vote-by-mail ballot status system?

Yes, we will be using the same system.

No, we will have the following website (direct hyperlink) and/or phone number to confirm receipt of a vote-by-mail ballot.

\_\_\_\_\_

4. Does your free access system track receipt of UOCAVA ballots? If yes, please provide the website (direct hyperlink) and/or phone number for this system.

\_\_\_\_\_

County contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**Please send responses to:**  
**Fax: (916) 653-3214 ATTN: Angela Beane**  
**Or via email: [angela.beane@sos.ca.gov](mailto:angela.beane@sos.ca.gov)**

### County Specific Vote-By-Mail Ballot Receipt Systems

County	Check Vote-By-Mail Ballot Status	Check Provisional Ballot Status
Alameda	<a href="http://www.acgov.org/rov/profile.htm">http://www.acgov.org/rov/profile.htm</a>	(800) 834-6454
Alpine	(530) 694-2281	(530) 694-2281
Amador	<a href="http://www.co.amador.ca.us/government/elections/vote-by-mail-status">http://www.co.amador.ca.us/government/elections/vote-by-mail-status</a>	(209) 223-6465
Butte	<a href="http://clerk-recorder.buttecounty.net/">http://clerk-recorder.buttecounty.net/</a>	<a href="http://clerk-recorder.buttecounty.net/">http://clerk-recorder.buttecounty.net/</a>
Calaveres	<a href="http://election.calaverasgov.us/Elections/ElectionsTools/VotebyMailBallotStatusLookup.aspx">http://election.calaverasgov.us/Elections/ElectionsTools/VotebyMailBallotStatusLookup.aspx</a>	<a href="http://election.calaverasgov.us/Elections/ElectionsTools/VotebyMailBallotStatusLookup.aspx">http://election.calaverasgov.us/Elections/ElectionsTools/VotebyMailBallotStatusLookup.aspx</a>
		(209) 754-6376
Colusa	<a href="http://voter.ca-colusacounty.civicplus.com/ballot%20status%20XML%20lookup/">http://voter.ca-colusacounty.civicplus.com/ballot%20status%20XML%20lookup/</a>	<a href="http://www.countyofcolusa.org/DocumentCenter/View/4019">http://www.countyofcolusa.org/DocumentCenter/View/4019</a>
	(877) 458-0501	(877) 458-0501
Contra Costa	<a href="http://www.cocovote.us/voting/vote-by-mail-lookup/#VotebyMailBallotSearch">http://www.cocovote.us/voting/vote-by-mail-lookup/#VotebyMailBallotSearch</a>	<a href="http://www.cocovote.us/current-election/provisional-ballot-lookup/#ProvisionalBallotLookup">http://www.cocovote.us/current-election/provisional-ballot-lookup/#ProvisionalBallotLookup</a>
Del Norte	(707) 465-0383	(707) 465-0383
El Dorado	<a href="http://www.edcgov.us/Elections/?terms=vote%20by%20mail%20ballot%20status">http://www.edcgov.us/Elections/?terms=vote%20by%20mail%20ballot%20status</a>	(800) 730-4322
Fresno	<a href="http://www.co.fresno.ca.us/DepartmentPage.aspx?id=16421">http://www.co.fresno.ca.us/DepartmentPage.aspx?id=16421</a>	(559) 600-8683
Glenn	<a href="http://www.countyofglenn.net/avlookup/">http://www.countyofglenn.net/avlookup/</a>	(530) 934-6414
Humboldt	<a href="https://co.humboldt.ca.us/election/ballot-status/">https://co.humboldt.ca.us/election/ballot-status/</a>	(707) 445-7481
	(707) 445-7481	
Imperial	(888) 994-8683	(888) 994-8683
Inyo	<a href="http://www.inyocounty.us/Recorder/Vote_by_Mail_Tracking.html">http://www.inyocounty.us/Recorder/Vote_by_Mail_Tracking.html</a>	(760) 878-0224
Kern	<a href="https://elections.co.kern.ca.us/elections/votemail/votemailstatus.asp">https://elections.co.kern.ca.us/elections/votemail/votemailstatus.asp</a>	<a href="https://elections.co.kern.ca.us/Elections/Provisionals/">https://elections.co.kern.ca.us/Elections/Provisionals/</a>
Kings	<a href="http://cok.countyofkings.com/votemailvoterlookup/">http://cok.countyofkings.com/votemailvoterlookup/</a>	<a href="http://cok.countyofkings.com/provisionalvoterlookup/">http://cok.countyofkings.com/provisionalvoterlookup/</a>
	(800) 289-9981	(800) 289-9981
Lake	<a href="http://www.co.lake.ca.us/Government/Directory/ROV/BStatus.htm">http://www.co.lake.ca.us/Government/Directory/ROV/BStatus.htm</a>	(888) 235-6730
	(888) 235-6730	
Lassen	<a href="http://www.lassencounty.org/ballotstatuslookup/default.aspx">http://www.lassencounty.org/ballotstatuslookup/default.aspx</a>	(866) 742-8445
	(866) 742-8445	
Los Angeles	<a href="https://lavote.net/SECURED/AV_Inquiry/">https://lavote.net/SECURED/AV_Inquiry/</a>	(800) 815-2666
Madera	<a href="http://www.madera-county.com/index.php/electionsdept/november-6-2012-election/votemail/check-the-status-of-your-vote-by-mail-ballot">http://www.madera-county.com/index.php/electionsdept/november-6-2012-election/votemail/check-the-status-of-your-vote-by-mail-ballot</a>	(800) 435-0509
	(800) 435-0509	
Marin	<a href="http://www.marincounty.org/depts/rv/voting-information/voting-by-mail/returned-ballot-status/ballot-lookup">http://www.marincounty.org/depts/rv/voting-information/voting-by-mail/returned-ballot-status/ballot-lookup</a>	(415) 473-6456
Mariposa	<a href="tel:8666078241">(866) 607-8241</a>	(866) 607-8241
Mendocino	<a href="http://www.co.mendocino.ca.us/acr/vbm.htm">http://www.co.mendocino.ca.us/acr/vbm.htm</a>	(800) 992-5441 ext. 4371
Merced	<a href="http://www.co.merced.ca.us/index.aspx?NID=231">http://www.co.merced.ca.us/index.aspx?NID=231</a>	(800) 561-0619
	(800) 561-0619	

**County Specific Vote-By-Mail Ballot Receipt Systems**

<b>County</b>	<b>Check Vote-By-Mail Ballot Status</b>	<b>Check Provisional Ballot Status</b>
Modoc	(877) 233-8838	(877) 233-8838
Mono	(866) 327-0201	(866) 327-0201
Monterey	<a href="http://www.montereycountyelections.us/ABStatus.asp">http://www.montereycountyelections.us/ABStatus.asp</a>	(866) 887-9274
	(866) 887-9274	
Napa	<a href="https://secure.countyofnapa.org/VoterInfo/">https://secure.countyofnapa.org/VoterInfo/</a>	(888) 494-8356
	(888) 494-8356	
Nevada	<a href="http://reports.nevcounty.net/ELAVStats/rdPage.aspx">http://reports.nevcounty.net/ELAVStats/rdPage.aspx</a>	<a href="http://reports.nevcounty.net/ELProvQuery/rdPage.aspx">http://reports.nevcounty.net/ELProvQuery/rdPage.aspx</a>
	(530) 265-1298	(530) 265-1298
Orange	<a href="http://www.ocvote.com/voting/vote-by-mail-voting/vote-by-mail-status-lookup/">http://www.ocvote.com/voting/vote-by-mail-voting/vote-by-mail-status-lookup/</a>	<a href="https://www.ocvote.com/registration/verify-your-voter-registration/">https://www.ocvote.com/registration/verify-your-voter-registration/</a>
	(888) 628-6837	(888) 628-6837
Placer	<a href="http://www.placerelections.com/ballotstatuslookup.aspx">http://www.placerelections.com/ballotstatuslookup.aspx</a>	(800) 824-8683
	(800) 824-8683	
Plumas	(530) 283-6256	(530) 283-6256
Riverside	<a href="http://www.voteinfo.net/VBM/BallotStatusLookup/">http://www.voteinfo.net/VBM/BallotStatusLookup/</a>	<a href="http://www.voteinfo.net/prov/060314.asp">http://www.voteinfo.net/prov/060314.asp</a>
	(800) 773-8683	(800) 773-8683
Sacramento	<a href="https://shadow.saccounty.net/PollingPlaceLookupEn/LookupPollingPlace_VoterReqLookup.aspx">https://shadow.saccounty.net/PollingPlaceLookupEn/LookupPollingPlace_VoterReqLookup.aspx</a>	(800) 762-8019
	(800) 762-8019	
San Benito	<a href="http://www.sbcvvote.us/registrat/mailvotestatus.htm">http://www.sbcvvote.us/registrat/mailvotestatus.htm</a>	(877) 777-4017
	(877) 777-4017	
San Bernardino	<a href="http://www.sbcounty.gov/rov/vbm/">http://www.sbcounty.gov/rov/vbm/</a>	<a href="http://www.sbcountyelections.com/Elections/PastElections/20140325/ProvisionalBallotLookup.aspx">http://www.sbcountyelections.com/Elections/PastElections/20140325/ProvisionalBallotLookup.aspx</a>
San Diego	<a href="http://www2.sdcounty.ca.gov/rov/eng/evoter_query.asp">http://www2.sdcounty.ca.gov/rov/eng/evoter_query.asp</a>	<a href="http://www2.sdcounty.ca.gov/rov/eng/evoter_query.asp">http://www2.sdcounty.ca.gov/rov/eng/evoter_query.asp</a>
San Francisco	<a href="http://sfelections.org/tools/vbmstatus/">http://sfelections.org/tools/vbmstatus/</a>	<a href="http://sfelections.org/tools/pvlookup/">http://sfelections.org/tools/pvlookup/</a>
	(866) 325-9163	(866) 325-9163
San Joaquin	<a href="http://www.sicrov.org/voterlookup.html">http://www.sicrov.org/voterlookup.html</a>	<a href="http://www.sicrov.org/voterlookup.html">http://www.sicrov.org/voterlookup.html</a>
	(800) 400-5009	(800) 400-5009
San Luis Obispo	<a href="http://clerk.slocounty.ca.gov/VoterStatus/">http://clerk.slocounty.ca.gov/VoterStatus/</a>	(800) 834-4636 ext. 5228
San Mateo	<a href="https://www.shapethefuture.org/MyElectionMaterials/">https://www.shapethefuture.org/MyElectionMaterials/</a>	(866) 830-8683
	(866) 830-8683	
Santa Barbara	<a href="http://www.sbcvvote.com/ElectionDataLookup/BallotStatusLookup.aspx">http://www.sbcvvote.com/ElectionDataLookup/BallotStatusLookup.aspx</a>	(800) 722-8683
	(800) 722-8683	
Santa Clara	<a href="http://eservices.sccgov.org/rov/?tab=ab">http://eservices.sccgov.org/rov/?tab=ab</a>	<a href="http://eservices.sccgov.org/rov/?tab=pb">http://eservices.sccgov.org/rov/?tab=pb</a>
Santa Cruz	<a href="http://ballotstatuslookup.co.santa-cruz.ca.us/">http://ballotstatuslookup.co.santa-cruz.ca.us/</a>	(866) 282-5900
Shasta	<a href="https://www.elections.co.shasta.ca.us/voter-profile/vote-by-mail-status/#VoteByMailBallotSearch">https://www.elections.co.shasta.ca.us/voter-profile/vote-by-mail-status/#VoteByMailBallotSearch</a>	<a href="https://www.elections.co.shasta.ca.us/voter-profile/provisional-ballot-status/">https://www.elections.co.shasta.ca.us/voter-profile/provisional-ballot-status/</a>
Sierra	<a href="http://www.sierracounty.ca.gov/index.aspx?NID=214">http://www.sierracounty.ca.gov/index.aspx?NID=214</a>	(888) 223-6443
	(888) 223-6443	
Siskiyou	(888) 854-2000 ext. 8084	(888) 854-2000 ext. 8084

### County Specific Vote-By-Mail Ballot Receipt Systems

County	Check Vote-By-Mail Ballot Status	Check Provisional Ballot Status
Solano	<a href="http://www.co.solano.ca.us/depts/rov/voting_by_mail/vbmstatus.asp">http://www.co.solano.ca.us/depts/rov/voting_by_mail/vbmstatus.asp</a>	(888) 933-8683
Sonoma	<a href="https://secure.sonoma-county.org/vote/vote_by_mail_ballot_status.aspx?sid=1070">https://secure.sonoma-county.org/vote/vote_by_mail_ballot_status.aspx?sid=1070</a>	(800) 750-8683
	(800) 750-8683	
Stanislaus	<a href="http://qa.co.stanislaus.ca.us/ElectionsWeb/VoteByMailBallotStatus.jsp">http://qa.co.stanislaus.ca.us/ElectionsWeb/VoteByMailBallotStatus.jsp</a>	<a href="http://qa.co.stanislaus.ca.us/ElectionsWeb/ProvisionalBallotStatus.jsp">http://qa.co.stanislaus.ca.us/ElectionsWeb/ProvisionalBallotStatus.jsp</a>
Sutter	<a href="https://www.co.sutter.ca.us/apps/validateuser/validate.aspx?ReturnUrl=%2fapps%2fabs%2fabsenteeballotstatus.aspx">https://www.co.sutter.ca.us/apps/validateuser/validate.aspx?ReturnUrl=%2fapps%2fabs%2fabsenteeballotstatus.aspx</a>	(530) 822-7122
	(530) 822-7122	
Tehama	<a href="http://www.co.tehama.ca.us/ballot-status-lookup">http://www.co.tehama.ca.us/ballot-status-lookup</a>	(866) 289-5307
	(866) 289-5307	
Trinity	(888) 698-1215	(888) 698-1215
Tulare	<a href="https://electbsl.tularecounty.ca.gov/default.aspx">https://electbsl.tularecounty.ca.gov/default.aspx</a>	<a href="http://tularecounty.ca.gov/registrarofvoters/">http://tularecounty.ca.gov/registrarofvoters/</a>
Tuolumne	<a href="http://www.co.tuolumne.ca.us/index.aspx?NID=195">http://www.co.tuolumne.ca.us/index.aspx?NID=195</a>	<a href="http://www.co.tuolumne.ca.us/index.aspx?NID=195">http://www.co.tuolumne.ca.us/index.aspx?NID=195</a>
	(800) 209-1811	(800) 209-1811
Ventura	<a href="http://recorder.countyofventura.org/elections/voter-lookups/track-my-vote-by-mail-ballot/#VoteByMailBallotSearch">http://recorder.countyofventura.org/elections/voter-lookups/track-my-vote-by-mail-ballot/#VoteByMailBallotSearch</a>	<a href="http://venturavote.org/">http://venturavote.org/</a>
	(800) 500-3555	(800) 500-3555
Yolo	<a href="http://www.yoloelections.org/vbmdb">http://www.yoloelections.org/vbmdb</a>	(800) 649-9943
	<a href="mailto:cntyclrk@yoloelections.org">cntyclrk@yoloelections.org</a>	<a href="mailto:cntyclrk@yoloelections.org">cntyclrk@yoloelections.org</a>
Yuba	<a href="http://www.co.yuba.ca.us/departments/elections/absentee.aspx">http://www.co.yuba.ca.us/departments/elections/absentee.aspx</a>	(530) 749-7855