



ALEX PADILLA | SECRETARY OF STATE | STATE OF CALIFORNIA
ELECTIONS DIVISION

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May 31, 2016

County Clerk/Registrar of Voters (CC/ROV) Memorandum #16167

TO: All County Clerks/Registrars of Voters

FROM: /s/ Jonathan Ivy
Language and Accessibility Coordinator

RE: Presidential Primary Election: Free Access Provisional Ballot &
Vote-By-Mail Status Systems

The Help America Vote Act of 2002 (HAVA) (Title III, Section 302(a)) requires each county to provide a provisional voting “Free Access System” (also known as a “ballot status lookup” system) that allows a voter to learn whether his or her provisional ballot was counted and, if not, the reason why the ballot was not counted. Likewise, Elections Code section 3019.5 requires county elections officials to establish a similar free access system for vote-by-mail ballots.

We are updating our records and website for the upcoming June 7, 2016, Presidential Primary Election. We request that you review the attached free access system information for your county (also found at <http://www.sos.ca.gov/elections/ballot-status/>) as soon as you can and provide any updates as necessary. If no updates are needed, then please send a confirmation that the information is correct as is.

Additionally, after the election, we will be contacting each county to determine how many provisional voters and vote-by-mail voters used each county’s system, as well as to request statistics and details on provisional voters and vote-by-mail voters, whether or not their ballots were counted, and for what reasons their ballots were not counted.

To provide any updates to the requested information, or if you have any questions, you may contact me via email at Jonathan.Ivy@sos.ca.gov or by phone at (916) 695-1581.

County	Check Vote-By-Mail Ballot Status	Check Provisional Ballot Status
Alameda	https://www.acgov.org/alco_ssl_app/rov/voter_info/voter_profile.jsp?formLanguage=E	(800) 834-6454
Alpine	(530) 694-2281	(530) 694-2281
Amador	http://www.co.amador.ca.us/government/elections/vote-by-mail-lookup	(209) 223-6465
Butte	http://clerk-recorder.buttecounty.net/ballotstatuslookup/default.aspx	http://clerk-recorder.buttecounty.net/elections/archives/el31/31_provisional_ballot_free_access.htm
Calaveras	https://electools.calaverasgov.us/BallotStatusLookup/Default.aspx	http://election.calaverasgov.us/Elections/ElectionsTools/VotebyMailBallotStatusLookup.aspx or (209) 754-6376
Colusa	http://voter.ca-colusacounty.civicplus.com/ballot%20status%20XML%20lookup/ or (877) 458-0501	http://www.countyofcolusa.org/DocumentCenter/View/4019 or (877) 458-0501
Contra Costa	http://www.cocovote.us/current-election/track-my-vote-by-mail-ballot/	http://www.cocovote.us/elections-results/provisional-ballot-lookup/
Del Norte	(844) 223-5328	(844) 223-5328
El Dorado	https://elections.edcgov.us/lookup.fwx	(800) 730-4322
Fresno	http://www.co.fresno.ca.us/vote-by-mail-status/	(559) 600-8683
Glenn	http://www.countyofglenn.net/avlookup/	(530) 934-6414
Humboldt	http://co.humboldt.ca.us/election/ballot-status/ or (707) 445-7481	(707) 445-7481
Imperial	(888) 994-8683	(888) 994-8683
Inyo	http://elections.inyocounty.us/p/how-vote-by-mail-process-works.html	(760) 878-0224
Kern	http://elections.co.kern.ca.us/elections/votemail/votemailstatus.asp	http://elections.co.kern.ca.us/Elections/Provisionals/
Kings	http://cok.countyofkings.com/votemailvoterlookup/ or (800) 289-9981	http://cok.countyofkings.com/provisionalvoterlookup/ or (800) 289-9981
Lake	http://www.co.lake.ca.us/Government/Directory/ROV/BStatus.htm or (888) 235-6730	(888) 235-6730
Lassen	(866) 742-8445	(866) 742-8445
Los Angeles	https://www.lavote.net/av_inquiry/ or (800) 815-2666, option 6	(800) 815-2666
Madera	http://www.madera-county.com/index.php/electionsdept/check-the-status-of-your-vote-by-mail-ballot or (800) 435-0509	(800) 435-0509
Marin	http://www.marincounty.org/depts/rv/voting-information/voting-by-mail/returned-ballot-status/ballot-lookup	(415) 473-6456
Mariposa	(866) 607-8241	(866) 607-8241

Mendocino	http://www.co.mendocino.ca.us/acr/vbm.htm	(800) 992-5441 ext. 4371
Merced	http://www.co.merced.ca.us/elections/mailballottracker or (800) 561-0619	(800) 561-0619
Modoc	(877) 233-8838	(877) 233-8838
Mono	(760) 932-5537	(866) 327-0201
Monterey	http://www.montereycountyelections.us/ABStatus.asp or (866) 887-9274	(866) 887-9274
Napa	https://secure.countyofnapa.org/VoterInfo/ or (888) 494-8356	(888) 494-8356
Nevada	http://reports.nevcounty.net/ELAVStats/rdPage.aspx or (530) 265-1298	http://reports.nevcounty.net/ELProvQuery/rdPage.aspx or (530) 265-1298
Orange	http://www.ocvote.com/voting/vote-by-mail-voting/vote-by-mail-status-lookup/ - Vote-By-Mail or (888) 628-6837	http://www.ocvote.com/voting/provisional-lookup/ or (888) 628-6837
Placer	http://www.placerelections.com/ballotstatuslookup.aspx or (800) 824-8683	(800) 824-8683
Plumas	(530) 283-6256	(530) 283-6256
Riverside	http://www.voteinfo.net/VBM/BallotStatusLookup/ or (800) 773-8683	http://www.voteinfo.net/prov/060314.asp or (800) 773-8683
Sacramento	https://shadow.saccounty.net/PollingPlaceLookupEn/LookupPollingPlace_VoterRegLookup.aspx or (800) 762-8019	(800) 762-8019
San Benito	http://sbcvote.us/registrar-of-voters/voter-information/ballot-status-lookup-june-2016/ or (877) 777-4017	(877) 777-4017
San Bernardino	http://www.sbcountyelections.com/voting/mailballotstatus.aspx	http://www.sbcountyelections.com/voting/provisionals.aspx
San Diego	http://www2.sdcounty.ca.gov/rov/Eng/Voters.asp	http://www2.sdcounty.ca.gov/rov/Eng/Voters.asp
San Francisco	http://sfelections.org/tools/vbmstatus/ or (866) 325-9163	http://sfelections.org/tools/pvlookup/ or (866) 325-9163
San Joaquin	http://www.sjcrov.org/voterlookup.html or (800) 400-5009	http://www.sjcrov.org/voterlookup.html or (800) 400-5009
San Luis Obispo	http://clerk.slocounty.ca.gov/VoterStatus/	(800) 834-4636 ext. 5228
San Mateo	https://www.shapethefuture.org/MyElectionMaterials/ or (866) 830-8683	(866) 830-8683
Santa Barbara	http://www.sbcvote.com/ElectionDataLookup/BallotStatusLookup.aspx or (800) 722-8683	(800) 722-8683
Santa Clara	http://eservices.sccgov.org/rov/?tab=ab	http://eservices.sccgov.org/rov/?tab=pb
Santa Cruz	http://ballotstatuslookup.co.santa-cruz.ca.us/	(866) 282-5900
Shasta	https://www.elections.co.shasta.ca.us/voter-profile/vote-by-mail-status/	https://www.elections.co.shasta.ca.us/voter-profile/provisional-ballot-status/
Sierra	http://www.sierracounty.ca.gov/index.aspx?NID=214 or (888) 223-6443	(888) 223-6443

Siskiyou	(888) 854-2000 ext. 8084	(888) 854-2000 ext. 8084
Solano	http://www.co.solano.ca.us/depts/rov/voting_by_mail/vbmstatus.asp	(888) 933-8683
Sonoma	http://www.sonoma-county.org/RegVoter/AbsVoterLookup.htm or (800) 750-8683	(800) 750-8683
Stanislaus	http://qa.co.stanislaus.ca.us/ElectionsWeb/VoteByMailBallotStatus.jsp	http://qa.co.stanislaus.ca.us/ElectionsWeb/ProvisionalBallotStatus.jsp
Sutter	(530) 822-7122	(530) 822-7122
Tehama	http://www.co.tehama.ca.us/ballot-status-lookup or (866) 289-5307	(866) 289-5307
Trinity	(888) 698-1215	(888) 698-1215
Tulare	https://electbsl.tularecounty.ca.gov/default.aspx	http://tularecounty.ca.gov/registrarofvoters/
Tuolumne	http://www.co.tuolumne.ca.us/index.aspx?NID=195 or (800) 209-1811	http://www.co.tuolumne.ca.us/index.aspx?NID=195 or (800) 209-1811
Ventura	http://recorder.countyofventura.org/elections/voter-lookups/track-my-vote-by-mail-ballot/ or (800) 500-3555	http://venturavote.org/ or (800) 500-3555
Yolo	http://www.yoloelections.org/voting/vote-by-mail-ballot-status or cntyclrk@yoloelections.org	(800) 649-9943 or cntyclrk@yoloelections.org
Yuba	http://www.co.yuba.ca.us/departments/elections/absentee.aspx	(530) 749-7855