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ELECTIONS DIVISION

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July 2, 2021

County Clerk/Registrar of Voters (CC/ROV) Memorandum #21080

TO: All County Clerks/Registrars of Voters

FROM: /s/ Reina Miller
Voter Accessibility Coordinator

RE: Translations: Telephone Based Interpreter Service

The Secretary of State's office has renewed their contract with a certified vendor to provide third-party interpreter services to all county elections officials. This service includes year-round 24/7 access to telephone-based interpreters, allowing election officials to assist voters in their native language. This service is available, at no cost to counties, and can be used by any county elections official, including their support staff and volunteers.

The contract includes all languages required under section 203 of the federal Voting Rights Act and those required pursuant to Elections Code section 14201.

If your county is interested in utilizing this service, please contact Reina Miller at rmiller@sos.ca.gov or at (916) 695-1557 to sign-up and receive further information.

Thank you.