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**Elections Division**

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County Clerk/Registrar of Voters (CC/ROV) Memorandum #24008

TO: All County Clerks/Registrars of Voters

FROM: /s/ Justin Hirai  
Acting, Translations Coordinator

RE: Translations: Telephone Based Interpreter Service

This is a reminder that the Secretary of State's office has contracted with a certified vendor to provide third-party interpreter services to all county elections officials. This service includes year-round 24/7 access to telephone-based interpreters, allowing elections officials to assist voters in their native language. This service is available, at no cost to counties, and can be used by any county elections official, including their support staff and volunteers.

The contract includes all languages required under Section 203 of the federal Voting Rights Act and those required pursuant to Elections Code section 14201.

If your county is interested in utilizing this service, please contact me at [Translations@sos.ca.gov](mailto:Translations@sos.ca.gov) or at (916) 603-7903 to sign-up and receive further information.

Thank you.