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## CALIFORNIA SECRETARY OF STATE

### Office of Voting Systems Technology Assessment

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County Clerk/Registrar of Voters (CC/ROV) Memorandum #24018

TO: All County Clerks/Registrars of Voters

FROM: /s/ NaKasha Robinson  
Deputy Secretary of State, HAVA Director

RE: Presidential Primary: Remote Access Vote-by-Mail

This memorandum details various topics around Remote Access Vote-by-Mail (RAVBM).

California Elections Code Section 3016.7 permits any voter to cast a ballot using a certified RAVBM system, regardless of whether the voter is a voter with disabilities or a military or overseas voter.

### **Requesting an RAVBM**

A voter can contact a county election official directly to request an RAVBM. Additionally, for voters requesting the delivery of an Emergency Ballot pursuant to Elections Code section 3021, RAVBM access can also be provided as a form of delivery of the ballot by the elections official. Accordingly, all RAVBM systems must have the following modified attestation language:

For the March 5, 2024, California Primary Election, all registered voters in California are eligible to use this accessible vote-by-mail system.

- I am a California registered voter; therefore, I am eligible to use this accessible vote-by-mail system.
- I understand that my ballot selections marked by this system must be printed by me and submitted to my county elections official, [insert local election jurisdiction name].
- I understand that I must submit my printed and signed selections no later than 8:00 p.m. Pacific Standard Time on March 5, 2024, - Election Day - by either:

- Mailing it via U.S. Postal Service with a postmark on or before March 5, 2024; or
- Hand delivering it to the office of my county elections official; or
- Dropping it off at any polling place, vote center, vote-by-mail drop-off location, or drop box in the state.
- Returning by fax for military (living outside the territorial limits of the United States) and overseas voters (UOCAVA) only.
- I understand that my ballot selections marked by this system and submitted to [insert local election jurisdiction name] will be transferred onto a ballot by an election official to be tabulated.

I certify that all the above are true.

Additionally, voters can return an RAVBM using their own envelope if the envelope is signed by the voter.

### **Enabling RAVBM Request on My Voter Status**

A voter will be able to request an RAVBM for the 2024 California Primary, on My Voter Status beginning on February 4, 2024 (E- 29) through the close of polls on Election Day.

If a voter requests an RAVBM on My Voter Status, VoteCal will send the county Election Management System (EMS) a notice that the voter has submitted a request for an RAVBM for this election. VoteCal will not store this request in the voter's record. Voters who are requesting an RAVBM are also required to provide an email address if they don't currently have one on file and are asked to provide a phone number, however, the phone number is not required.

Counties are expected to receive the request and issue an RAVBM to the voter in a manner consistent with the county's current process.

### **Indicating RAVBM Issued in EMS and VoteCal**

When a county issues an RAVBM, the county must indicate the voter was issued an RAVBM by providing VoteCal with a vote-by-mail ballot record and include the flag “isRAVBMBallot” set to “True.”

### **Reporting RAVBM Usage**

Certification of RAVBMs requires California jurisdictions that use an RAVBM system to provide a report to the Secretary of State, within 30 calendar days of certifying the election results, listing the number of voters that used the system and all technical issues reported (if any) along with any mitigations.

If you have questions on any of the above information, please contact Debra Ledsinger at [dledsinger@sos.ca.gov](mailto:dledsinger@sos.ca.gov). Thank you.