



ALEX PADILLA | SECRETARY OF STATE | STATE OF CALIFORNIA
ELECTIONS DIVISION

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September 8, 2016

County Clerk/Registrar of Voters (CC/ROV) Memorandum #16285

TO: All County Clerks/Registrars of Voters

FROM: /s/ Susan Lapsley
Deputy Secretary of State and Counsel

RE: VoteCal: DMV Change of Address Processing Postponed

The Secretary of State (SOS) issued CCROV #16284 earlier today, September 8, 2016, regarding VoteCal DMV COA processing. In that CCROV, a DIMS workaround was described that would be required until DIMS released a patch. It has been brought to our attention that the workaround is too time intensive for counties, especially at this critical election time. Based on that, we will postpone making the switch from CalVoter to VoteCal for DMV COA processing until the DIMS patch is released, which is expected to be Tuesday, September 13, 2016.

Once the DIMS patch has been released, the SOS will notify all counties and we can begin DMV COA processing in VoteCal.

If you have any questions or need clarification, please contact the VoteCal Help Desk at 888-868-3225 or via email at VoteCalHelp@sos.ca.gov.

Thank you for your understanding.