



ALEX PADILLA | SECRETARY OF STATE | STATE OF CALIFORNIA
ELECTIONS DIVISION

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December 06, 2019

County Clerk/Registrar of Voters (CC/ROV) Memorandum #19137

TO: All County Clerks/Registrars of Voters

FROM: /s/ Harjit Basi
VoteCal Director

RE: VoteCal: Voter Status Alert Emails

In October 2018, the Secretary of State began piloting an email Voter Status Alert program with seven pilot counties (Madera, Napa, Orange, Sacramento, San Mateo, San Francisco, and Solano). Voters in these counties receive an email from the Secretary of State when they submit a voter registration through the California Online Voter Registration (COVR) application and provide an email address. The Secretary of State will be implementing Voter Status Alert emails in all counties with a phased release based on the source of the voter registration change.

The notification is to confirm the voter's activity and to help protect their voter registration in the event their registration may have been changed without their consent. The schedule for implementation will be as shown in the following table:

Source	Date	Description
Cancelled Voter Status	12/08/2019	Voter Registration status is changed to cancelled
COVR	12/10/2019	CA Online Voter Registration (COVR) from registertovote.ca.gov
Paper	01/07/2020	Paper affidavit registration
Motor Voter	01/21/2020	Registration submitted through DMV
DMV COA	02/04/2020	Change of Address (COA) with DMV after county confirmation

Note: This schedule is tentative and subject to change.

The email that a voter will receive is based on the source of the change. The email text and subject for each source is included in the following pages.

If you have any questions about this or other VoteCal matters, please contact the VoteCal Help Desk at 888-868-3225 or via email at VoteCalHelp@sos.ca.gov.

Enclosure

CANCELLED VOTER STATUS

Email sent to the user when their voter registration has been cancelled.

EMAIL SUBJECT

Voter Registration Cancellation

EMAIL TEXT

This is an official message from the California Secretary of State regarding your voter registration.

Our records indicate that your California voter registration has been cancelled. A voter record may be cancelled for reasons including the voter requesting cancellation in writing, a court ordering a record be cancelled, the voter moving out of state, or the receipt of other proof that a voter is ineligible to vote.

If you believe this email was sent to you in error, please immediately contact your county elections official or the Secretary of State's office at (800) 345-8683 or elections@sos.ca.gov.

For more information regarding California elections, please visit the Election and Voter Information website at <https://www.sos.ca.gov/elections/>.

This notification is a service of the Secretary of State to help protect your voter registration. The Secretary of State will never ask for your voter information by email.

This email was sent from a notification-only address that cannot accept incoming email. Please do not reply to this message.

ONLINE REGISTRATION SUBMISSION (COVR)

Email sent to the user after submission of online registration form.

EMAIL SUBJECT

California Online Voter Registration Notification

EMAIL TEXT

This is an official message from the California Secretary of State regarding your voter registration.

Our records indicate that you submitted a voter registration application on the Secretary of State's website. Your application will be processed within 3 to 5 days. Once complete, your county elections office will mail you a Voter Notification Card.

After your application is processed, you may check your voter registration status using the Secretary of State's My Voter Status website at voterstatus.sos.ca.gov.

If you did not register to vote or believe this email was sent to you in error, please immediately contact the Secretary of State's office at elections@sos.ca.gov.

For more information regarding California elections, please visit the Election and Voter Information website at <https://www.sos.ca.gov/elections/>.

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ONLINE AFTER CLOSE OF REGISTRATION (COVR)

Email sent to the user after submission of online registration form after the close of registration to election day.

EMAIL SUBJECT

California Online Voter Registration Notification

EMAIL TEXT

This is an official message from the California Secretary of State regarding your voter registration.

Our records indicate that you submitted a voter registration application on the Secretary of State's website. Please note, the deadline to register to vote for the March 3, 2020, General Election was February 17, 2020. Therefore, your registration application will be processed for future elections.

If you would like to vote in the March 3, 2020, Primary Election, you still have the opportunity to do so by submitting a conditional voter registration and casting a provisional ballot at your local county elections office or any authorized satellite location. Once your in-person conditional voter registration is submitted, your provisional ballot will be processed and counted. For more information on how to conditionally register to vote, please visit our website at <https://www.sos.ca.gov/elections/voter-registration/conditional-voter-reg/>.

After your application is processed, usually 3-5 days, you may check your voter registration status using the Secretary of State's My Voter Status website at voterstatus.sos.ca.gov.

If you did not register to vote or believe this email was sent to you in error, please immediately contact the Secretary of State's office at (800) 345-8683 or elections@sos.ca.gov.

For more information regarding California elections, please visit the Election and Voter Information website at <https://www.sos.ca.gov/elections/>.

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PAPER REGISTRATION SUBMISSION

Email sent to the user after a paper registration submission is received by the SOS from a county EMS.

EMAIL SUBJECT

California Voter Registration Notification

EMAIL TEXT

This is an official message from the California Secretary of State regarding your voter registration.

Our records indicate that you submitted a voter registration application. Your registration is complete, and your county elections office will mail you a Voter Notification Card.

You may check your voter registration status using the Secretary of State's My Voter Status website at voterstatus.sos.ca.gov.

If you did not register to vote or believe this email was sent to you in error, please immediately contact the Secretary of State's office at elections@sos.ca.gov.

For more information regarding California elections, please visit the Election and Voter Information website at <https://www.sos.ca.gov/elections/>.

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MOTOR VOTER REGISTRATION SUBMISSION

Email sent to the user after a Motor Voter submission is received by the SOS and the registration results in a new or updated voter.

EMAIL SUBJECT

California DMV Motor Voter Registration Submission

EMAIL TEXT

Thank you for submitting a California Voter Registration Application through the Department of Motor Vehicles (DMV). We are currently processing your application and once it's complete your county elections office will mail you a Voter Notification Card.

You may check your voter registration at the Secretary of State [My Voter Status website](#).

If you believe you've received this email in error, please contact the [Secretary of State's office](#) or your [county elections office](#).

DMV CHANGE OF ADDRESS SUBMISSION

Email sent to the user after a county confirms a DMV COA match.

EMAIL SUBJECT

Voter Registration Change of Address through DMV

EMAIL TEXT

During a recent transaction with the Department of Motor Vehicles (DMV) you registered to vote or updated your voter registration.

You may check your voter registration at the Secretary of State [My Voter Status website](#).

If you believe you've received this email in error, please contact the [Secretary of State's office](#) or your [county elections office](#).