

CALIFORNIA SECRETARY OF STATE

# CALIFORNIA NEW MOTOR VOTER

2023

ANNUAL  
REPORT



## Table of Contents

Introduction .....	3
New Motor Voter Program .....	3
Motor Voter Task Force .....	4
Voter Registration Statistics .....	4
Voter Registration Methods .....	5
Motor Voter Registrations Six-Year Trend, 2018 to 2023 .....	6
Motor Voter Registrations for 2023 .....	8
Motor Voter Registration by Party Preference for 2023 .....	9
Motor Voter Registration by Age Groups for 2023 .....	11
DMV Sources Processed .....	13
Opt-Outs of Motor Voter Registration .....	15
Opt-Outs of Motor Voter Registration - Six-Year Trend, 2018-2023 .....	16
Opt-Outs of Motor Voter Registration for 2023 .....	18
Eligible Voters Opt-Out Method .....	19
Motor Voter Pre-Registration Opt-Outs .....	19
Assembly Bill 796 .....	20
Records Delivered More than 10 days after Acceptance .....	22
DMV Letters Sent .....	23
System Irregularities .....	24
Language Preference .....	27
Secretary of State Outreach .....	29
Registration Opportunity Postcards: .....	29
Voter Preferences Postcards: .....	29
Supplemental Information .....	31
2023 Task Force Discussed Topics .....	32
Resources .....	35
Motor Voter Task Force Contact and Members .....	36
Appendices .....	37
EDL-44 Process .....	37
Proposed Changes to the DMV eDL44 Process .....	66
Data .....	70

## **Introduction**

### ***New Motor Voter Program***

Since 1993, the National Voter Registration Act (NVRA), often known as the Motor Voter law, has helped millions of people register to vote or update their voter information during a driver's license or identification (ID) card transaction at the California Department of Motor Vehicles (DMV).

On October 10, 2015, Assembly Bill (AB) 1461 was signed into law, which became effective on January 1, 2016, requiring the California Secretary of State (SOS) and the DMV to implement automatic voter registration for eligible voters. This system, known as the California New Motor Voter Program, was deployed at DMV field offices on April 23, 2018.

The California New Motor Voter Program has made registering to vote at the DMV more convenient. Eligible applicants who are age 16 or above, a US citizen, and a resident of California who are completing an application for a driver's license, ID card, or change of address transaction online, by mail, or in person at the DMV will be automatically registered to vote by the California SOS, unless they choose to opt out of automatic voter registration. Updating registrations is also an important component of the program, especially now that all registered voters in California are mailed ballots before elections. The program is a valuable tool to keep voters with low income and other underrepresented voters who may move often informed and updated with voting for elections.

In fiscal year (FY) 2022-23, the DMV and SOS were provided funding for continued support of the Motor Voter program from AB 1461 and AB 796 through approved budget change proposals. The DMV was provided with a one-time funding of \$1.4M and ongoing resource funding of \$203K, while the SOS was provided with a one-time resource cost of \$481K and ongoing resource costs of \$466K for continued support of the program.

AB 1461 allows the SOS to continue providing accurate voter registration data to counties and continue to review and verify the integrity of the voter registration data from the DMV that is processed through the California voter registration database.

There is also a no-cost interagency agreement between the DMV and SOS for the electronic transfer of voter registration information. Implementation, operation, and resource costs are not separately tracked specific to the California New Motor Voter Program.

## ***Motor Voter Task Force***

On September 27, 2021, AB 796 was signed into law, which became effective on January 1, 2022, adding Section 2275 to the Elections Code that required the SOS to establish a Motor Voter Task Force to consult with the SOS and the DMV on the development of an annual review and to advise on the effective implementation of the California New Motor Voter Program.

Elections Code section 2276 requires that the SOS, in consultation with the DMV and the Motor Voter Task Force, to annually review the effectiveness of the California New Motor Voter Program and draft a written report. The written report shall, at a minimum, include information about trends of voters registering through the California New Motor Voter Program and an analysis of the information described in Elections Code section 2274 regarding the timeliness of California New Motor Voter transmissions and any system irregularities for the preceding year.

The SOS, DMV, and the Motor Voter Task Force are pleased to present the second Annual Report for the California New Motor Voter Program for 2023, in compliance with Elections Code section 2276. The report highlights statistics for the California New Motor Voter Program throughout the year.

This report relies on data provided by the DMV and VoteCal, California's centralized voter registration database.

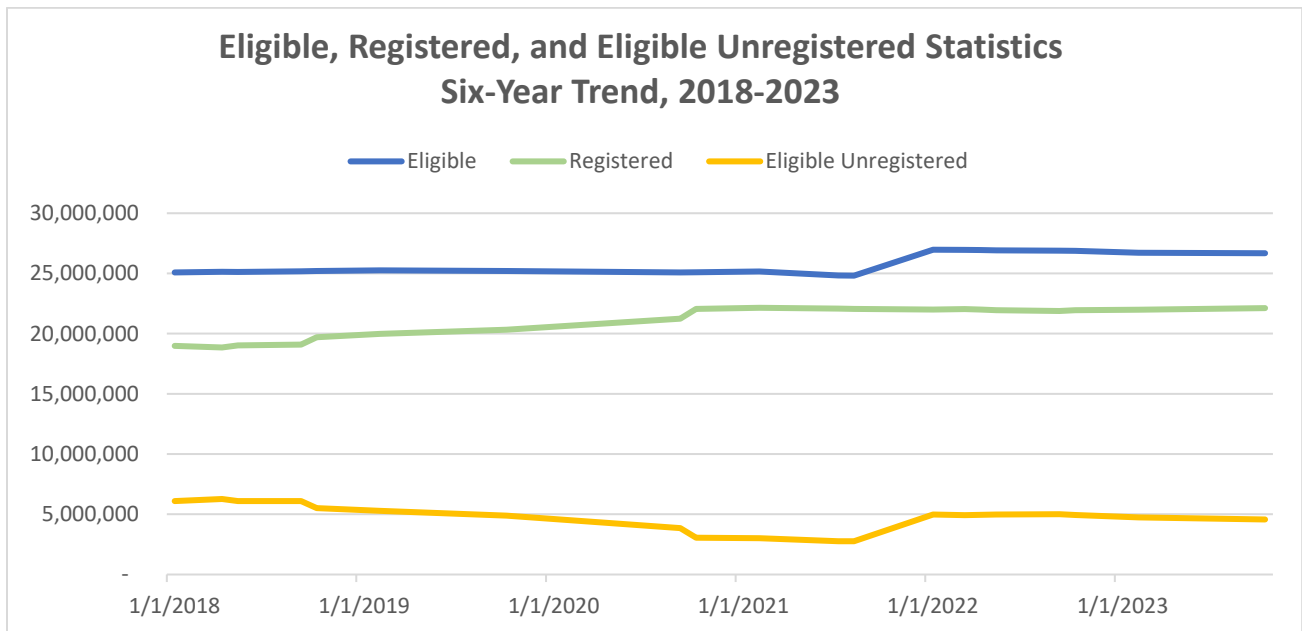
## **Voter Registration Statistics**

The information for Voter Registration Statistics is derived from the Report of Registrations from 2018 to 2023. The SOS is required by law to produce the Report of Registration, detailing voter registration levels throughout California at specific times prior to each statewide election and once during odd numbered years.

Figure 1 shows the statistics from 2018 to 2023. The total number of Eligible Voters ranged from 24,819,858 to 26,976,858. The total number of Registered Voters ranged from 18,854,829 to 22,154,304. The total number of Eligible Unregistered Voters ranged from 2,756,653 to 6,276,562. The percentage of those Eligible Unregistered Voters ranged from 11.1% to 20.9%.

As of October 3, 2023, the Secretary of State's office estimates that there are 26,673,525 Eligible Voters in California, with 22,114,456 (or 82.9%) of those being Registered Voters, and 4,559,069 (or 17.1%) of those being Eligible Unregistered Voters.

The totals for Eligible Voters are unofficial but are based on U.S Census data, as adjusted by information from the California Department of Finance and the California Department of Corrections and Rehabilitation.



**Figure 1**

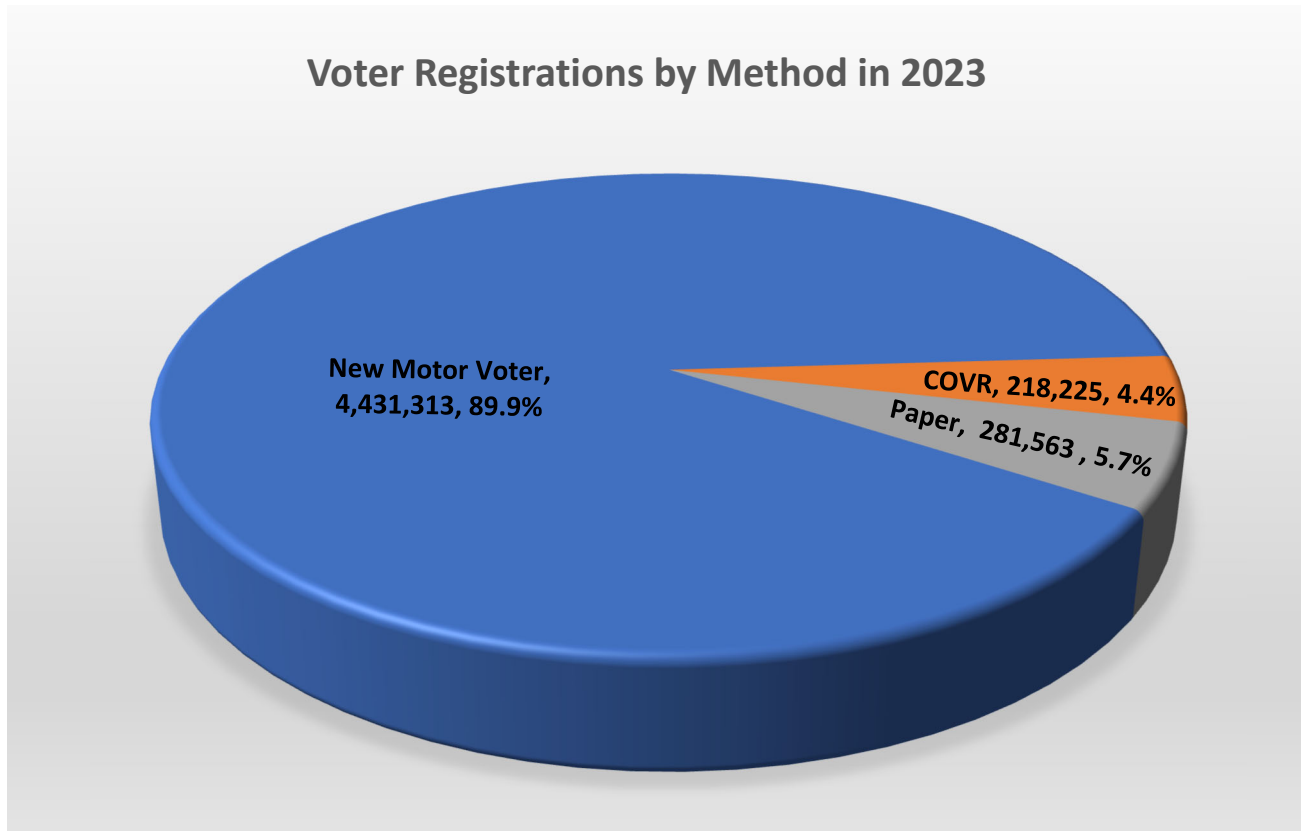
## **Voter Registration Methods**

Californians may register to vote through various methods. These methods include the following:

- California New Motor Voter Program: Automatic voter registration by eligible applicants completing an application for a driver’s license, ID card, or change of address transaction online, by mail, or in person at the DMV, unless they choose to opt out of automatic voter registration.
- California Online Voter Registration (COVR): Online voter registration through the SOS public website.
- Paper: Paper voter registration through paper registration cards submitted to the counties or SOS.

Figure 2 showed that in 2023, there were a total of 4,931,101 registrations from the three methods, of which New Motor Voter accounted for 4,431,313 (89.8%), followed by Paper at 281,563 (5.7%), and COVR at 218,225 (4.4%).

## Voter Registrations by Method in 2023



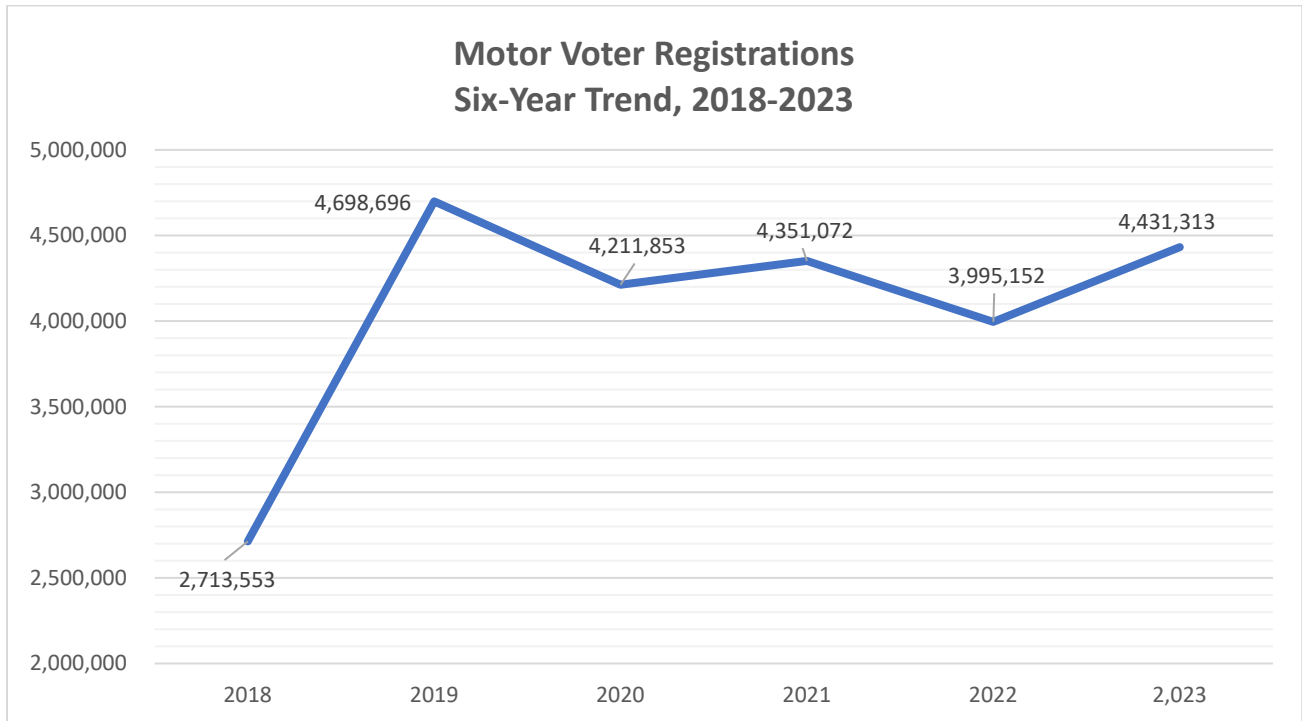
**Figure 2**

### ***Motor Voter Registrations Six-Year Trend, 2018 to 2023***

The California New Motor Voter Program was implemented on April 23, 2018.

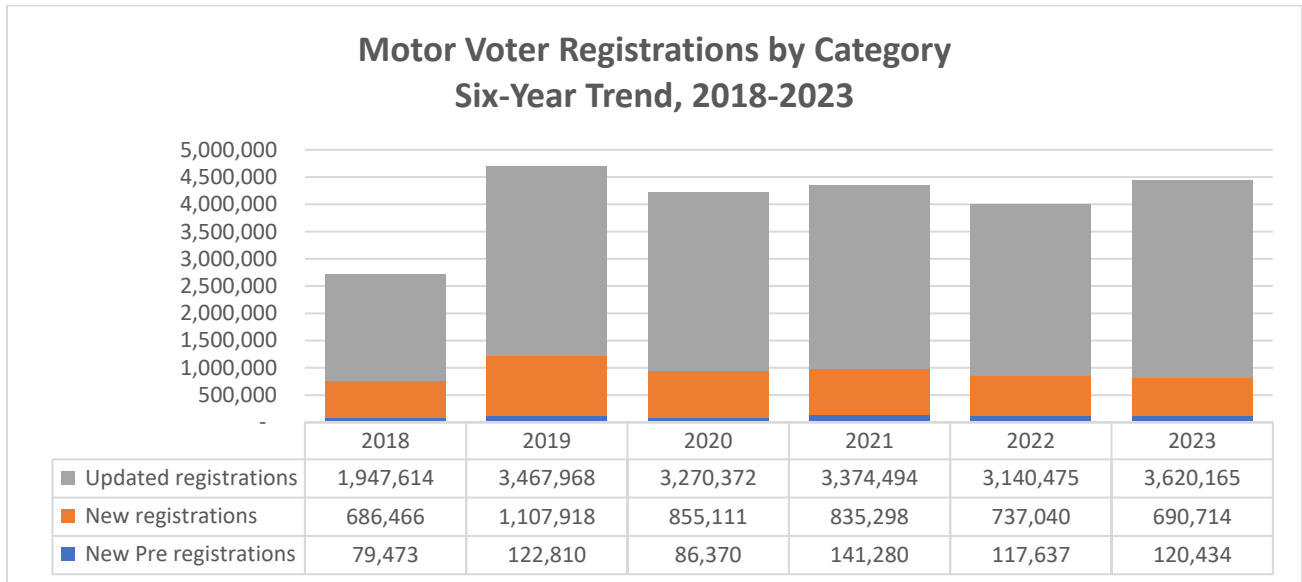
The New Motor Voter Program captures registration data by three categories: (1) Pre-Registrations, (2) New Registrations, and (3) Updated Registrations.

Figure 3 shows the six-year trend for total motor voter registrations from 2018 to 2023. The total motor voter registrations for each year include Pre-registrations, New Registrations, and Updated Registrations. From 2022 to 2023, there was an increase of 436,161, or 10.9% in total motor voter registrations. The registrations in 2018 were significantly lowered compared to 2019 through 2023 because the program began in later April of 2018, and therefore does not capture registration counts for the entire year of 2018.



**Figure 3**

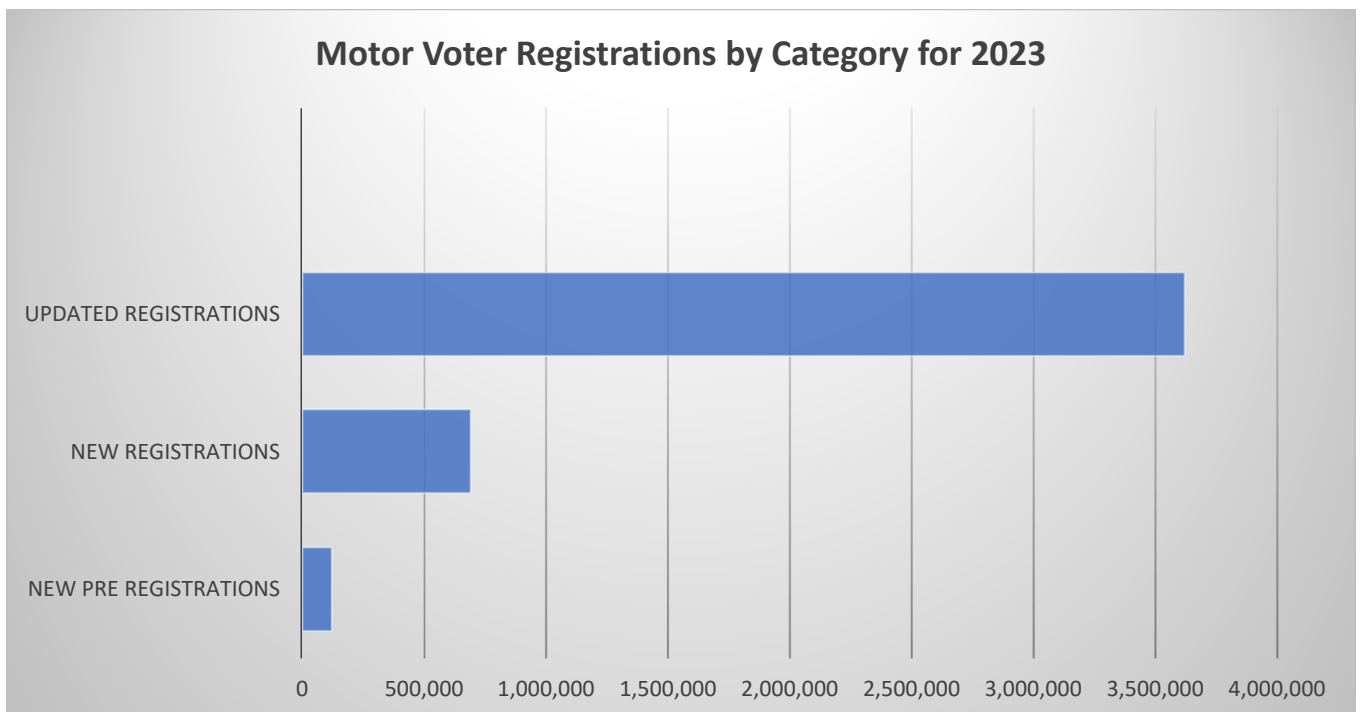
Figure 4 shows the six-year motor voter registrations trend based on the categories: (1) New Pre-registrations; (2) New Registrations; and (3) Updated Registrations. The total for Updated Registrations is significantly higher, ranging from 1,947,614 to 3,620,165 registrations per year, as compared to New Registrations and New Pre-registrations. In any given year from 2018 through 2023, the Updated Registrations account for a range of 71.8% to 81.7% of total registrations through the New Motor Voter Program. New Registrations and New-Pre-registrations combined account for a range of 18.3% to 28.2% of total registrations through the New Motor Voter Program.



**Figure 4**

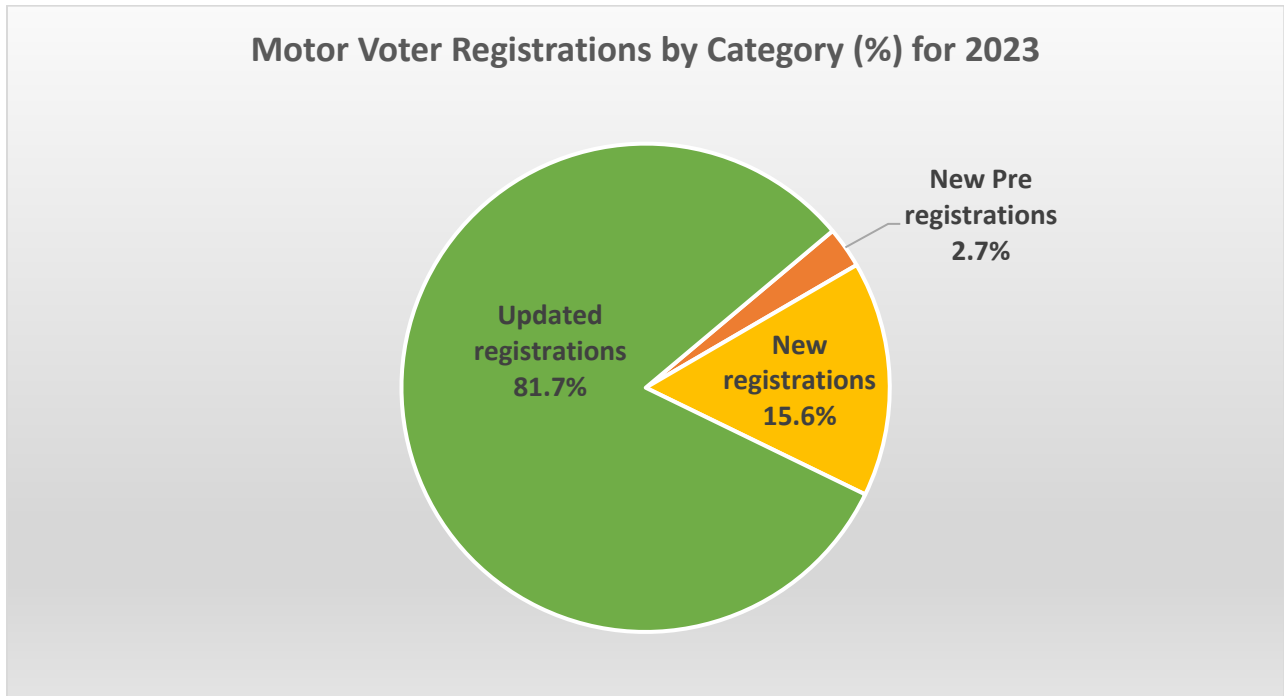
### ***Motor Voter Registrations for 2023***

Figure 5 and Figure 6 show that in 2023 there were a total of 4,431,313 Motor Voter Registrations, of which, Updated Registrations accounted for 3,620,165 (81.7%), followed by New Registrations at 690,714 (15.6%), and New Pre-registrations at 120,434 (2.7%).





**Figure 5**



**Figure 6**

### ***Motor Voter Registration by Party Preference for 2023***

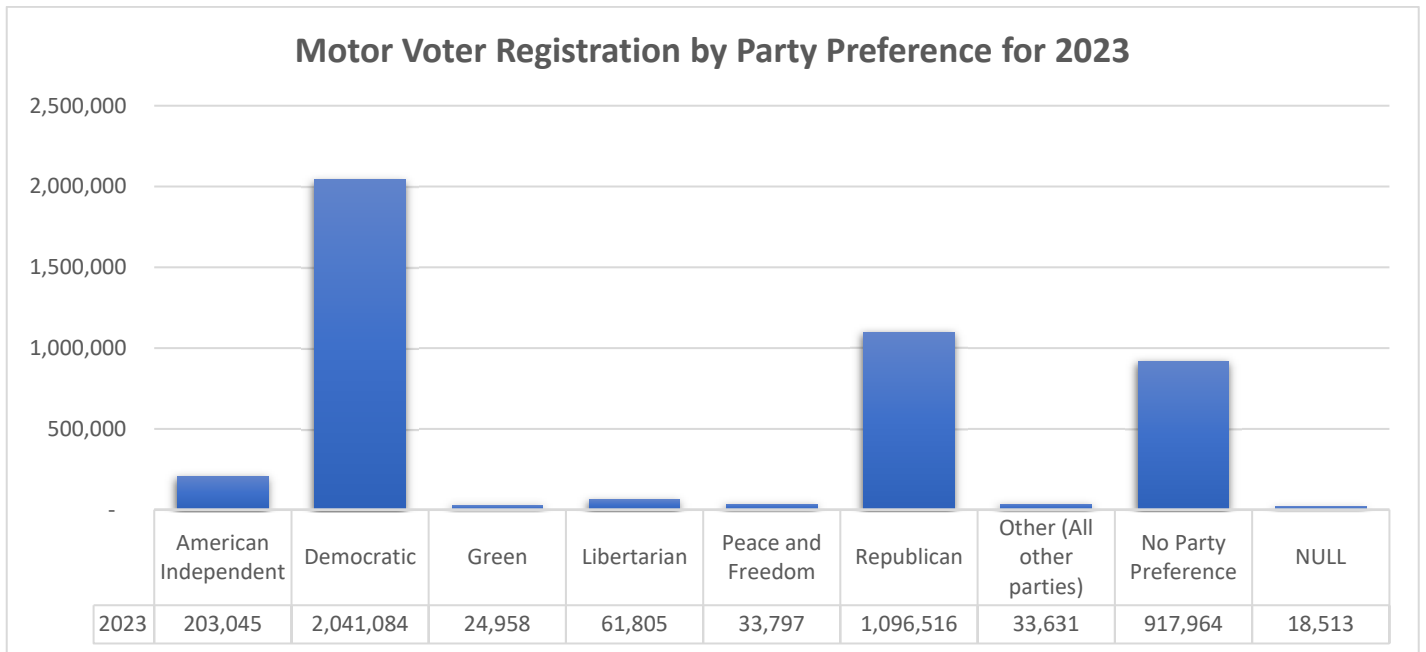
Applicants at the DMV field offices are provided with the opportunity to select party preference upon registering to vote.

The nine party preference categories that can be transmitted from the DMV to the SOS are:

1. American Independent
2. Democratic
3. Green
4. Libertarian
5. Peace and Freedom
6. Republican
7. No Party Preference
8. Other: This means the applicant selected “Other” and then had the opportunity to write in free text to define their political preference.
9. Null: This means that party preference was not recorded by the DMV field office. This occurs with paper sources (paper voter registrations applications) where the applicant may not have written anything in the field or provided more than one party

preference. Electronic DMV sources require the applicant to provide a response to these fields and only allow the applicant the ability to choose one.

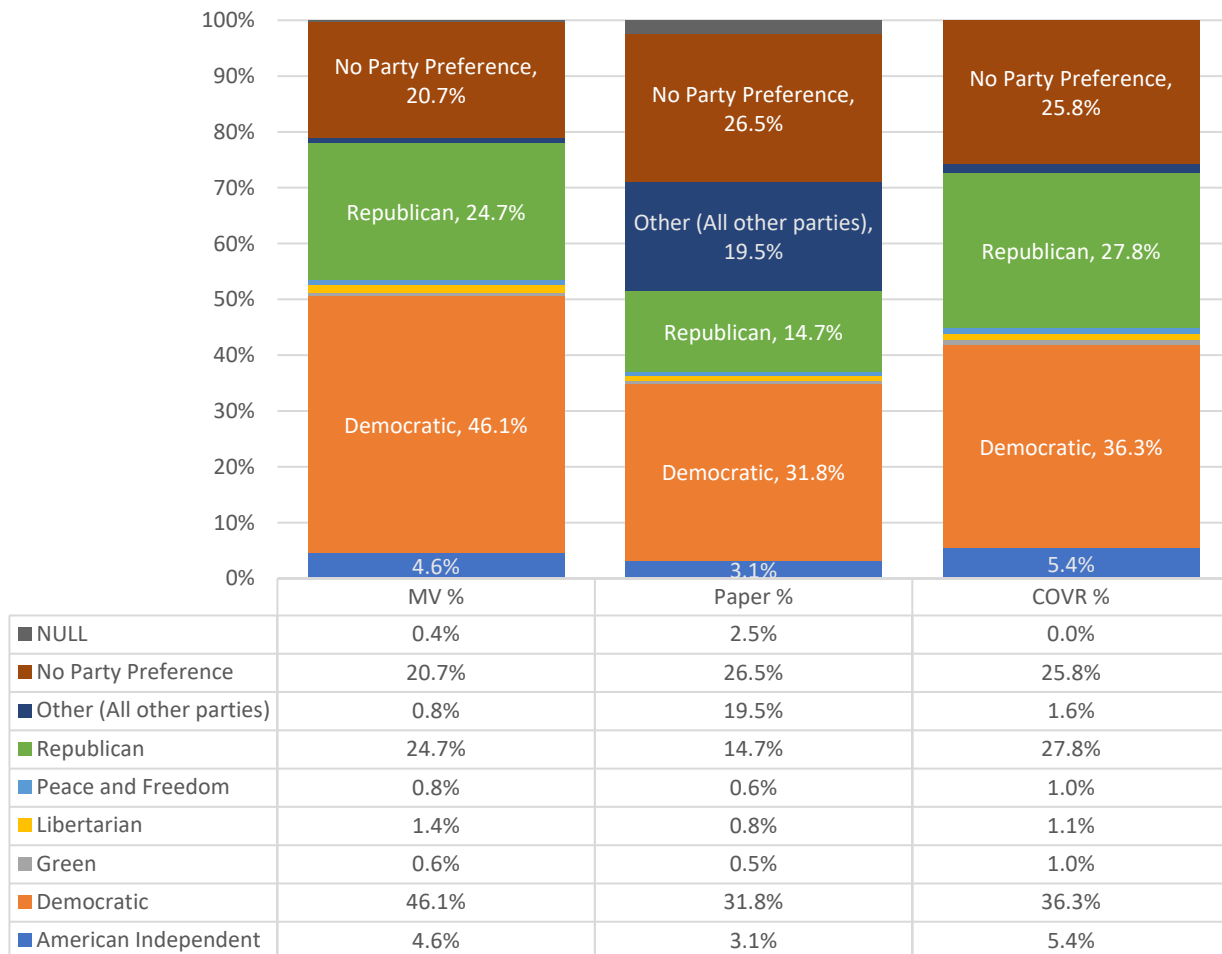
Figure 7 shows that the preference for the Democratic Party totaled the highest, at 2,041,084 (46.1%) of the total motor voter registrations in 2023. The least number of registrations are in the Null category, at 18,513 (0.4%) in which the party preference was not recorded by DMV field offices.



**Figure 7**

Figure 8 compares the three sources of registrations and party preference category. In 2023, of the 4,431,313 total motor voter registrations, 46.1% of registrants selected Democratic, followed by 24.7% Republican and 20.7% No Party Preference. Of the 281,563 total Paper registrations, 31.8% selected Democratic, followed by 26.5% No Party Preference, and 19.5% for Other. Of the total 218,225 COVR registrations, 36.3% selected Democratic, followed by 27.8% Republican, and 25.8% No Party Preference.

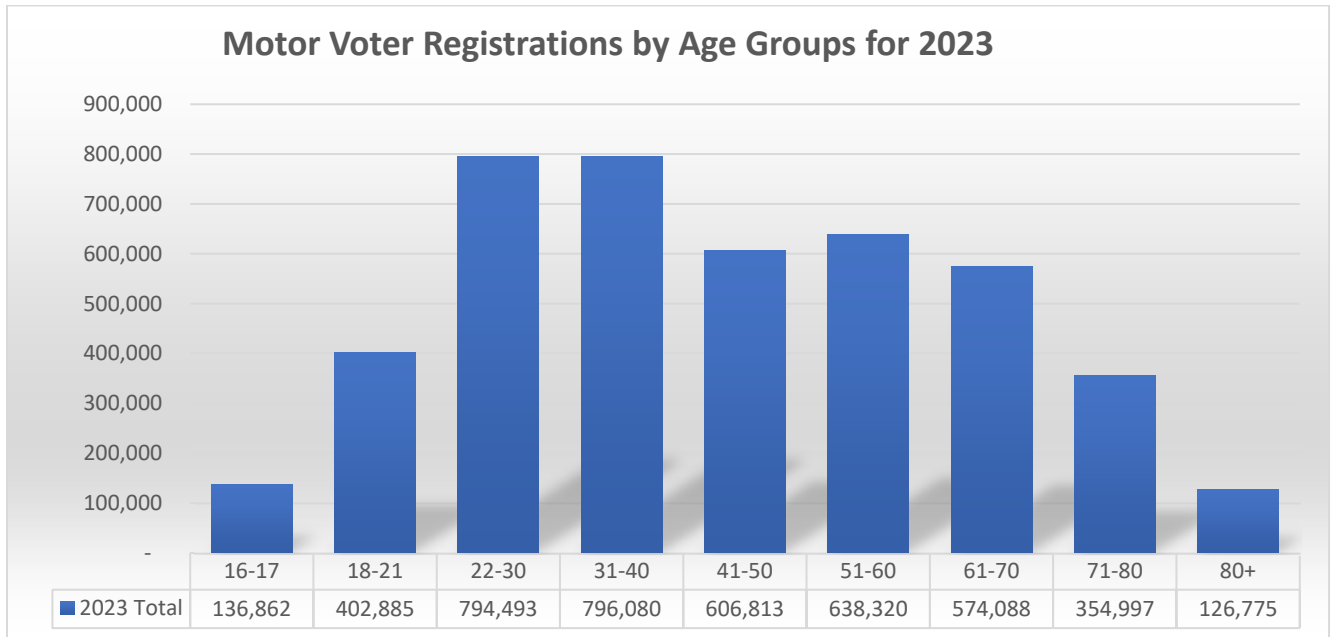
### Registration by Source and Party Preference (%) for 2023



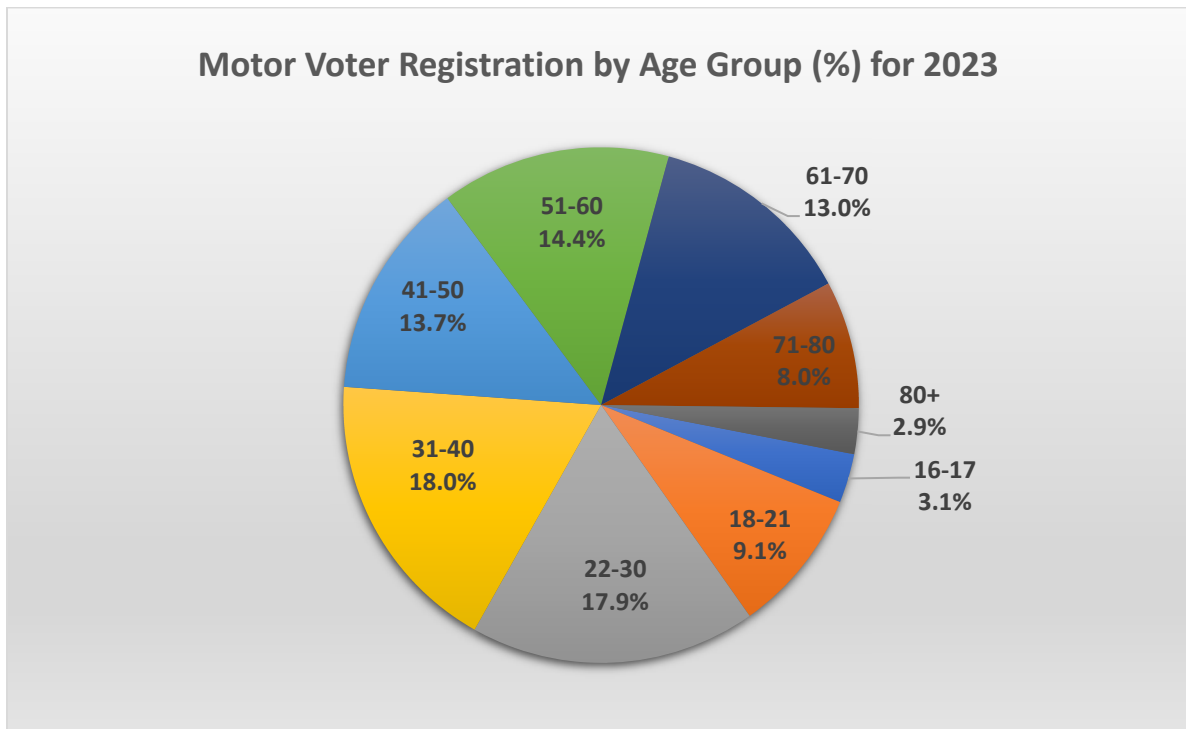
**Figure 8**

### ***Motor Voter Registration by Age Groups for 2023***

Figure 9 and Figure 10 show the total of motor voter registrations in 2023, by nine different age groups, ranging from 16-17 to 80 and above. The 31-40 age group has the highest number of registrations, at 796,080 (18.0%), and the fewest is in the 80+ age group at 126,775 (2.9%) of the 2023 total registrations.



**Figure 9**



**Figure 10**

## **DMV Sources Processed**

The DMV provides ten sources of transaction records to the SOS for all persons eligible to register to vote and who do not opt out of registration during their DMV transaction.

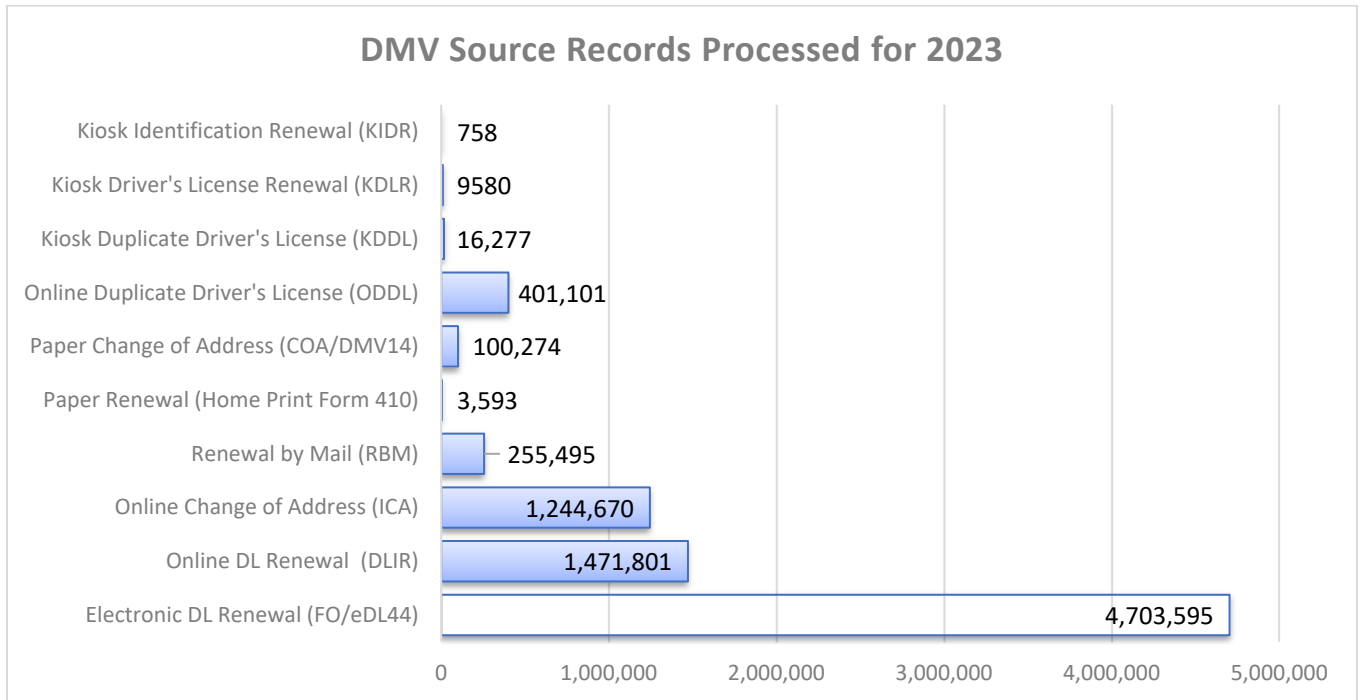
### **Sources:**

1. (FO/eDL44): Electronic DL 44 at a DMV Field Office (FO): Includes the following: (a) people who register to vote through the Electronic Driver's License process at the DMV, (b) people who complete their applications online and then come into the field office, and (c) people who complete an application on the Touchscreen Terminals (TSTs) located inside of DMV field office locations. This also includes the small number of paper applications received in field offices.
2. DLIR: Driver License Internet Renewal
3. ICA: Internet change of address
4. RBM: Renewal by mail initiated by the DMV
5. 410: User initiated renewal by mail
6. COA: Change of address through paper
7. ODDL: Online Duplicate Driver's License. Allows customers to apply for a duplicate license.
8. KDDL: Kiosk Duplicate Driver's License and Identification (ID) Card. Self Service Kiosk source that allows customers to apply for a duplicate driver's license/ID.
9. KDRL: Kiosk Driver's License Renewal: Self Service Kiosk source that allows customers to apply for driver's license renewal.
10. KIDR: Kiosk Identification Renewal: Self Service Kiosk source that allows customers to apply for Identification Card renewal.

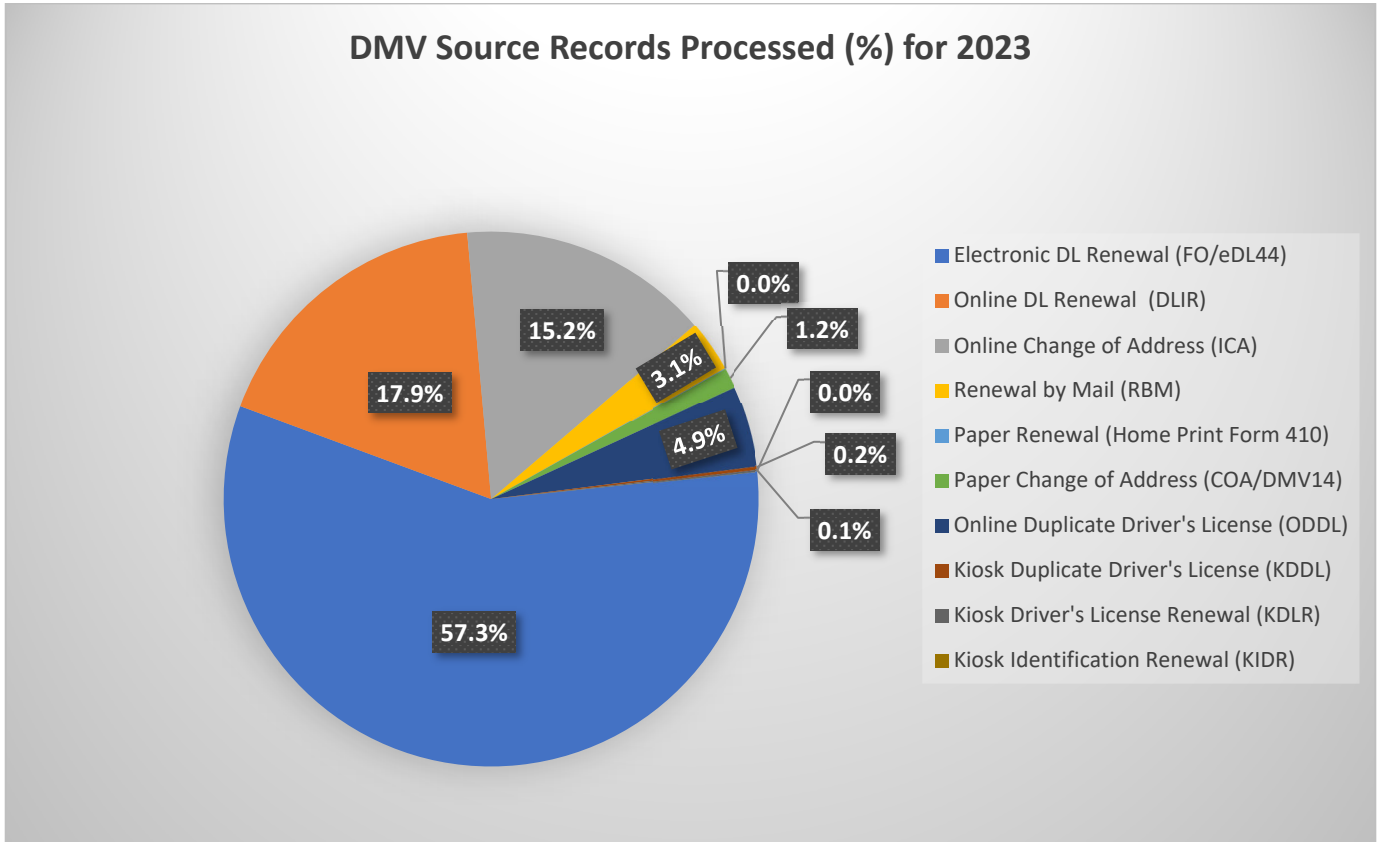
The SOS receives registration records from all DMV sources daily and processes them to county elections offices. The records go through the SOS's and county elections officials' list maintenance process, which looks for matches and potential matches to merge voter records into the same voter.

Figure 11 and Figure 12 show that in 2023, there were 8,207,144 total records processed by the SOS from all DMV sources. The largest source was electronic application forms (eDLs). EDLs accounted for 4,703,595 (57.3%) of total records. Together, online changes of address, online renewals, online duplicate license requests, and all kiosks' sources accounted for another 38.3% of total records. This means that more than 96.6% of all registration records transmitted to the SOS from the DMV in 2023 were completed by customers in electronic format.

The roll out of KDRLs and KIDRs occurred in March of 2023, and therefore Figure 11 and Figure 12 do not capture data from these two sources for the entire year.



**Figure 11**



**Figure 12**

There are also applicants who do not indicate their eligibility to vote by checking “no” or “decline to state” in response to Motor Voter questions about their voter eligibility and/or US citizenship. These transactions are not transmitted to the SOS under the California New Motor Voter Program. For these applicants, the registration process ends, and their transaction is not tracked as an “opt-out.”

In 2023, the number of New Motor Voter transactions completed on paper forms in which the applicant left all voter registration questions blank was 75,487.

### **Opt-Outs of Motor Voter Registration**

The California New Motor Voter Program allows DMV applicants who indicate their eligibility to vote to opt out of voter registration to avoid becoming registered or updating their registration. The term “opt out” as used in this report does not include persons who do not register because they did not affirmatively indicate their eligibility to vote. Applicants may opt out while they are completing their driver’s license/ID form by mail, online, or at a DMV field office.

Applicants who indicate their eligibility and choose to opt out of registration are not required or asked by the system to provide an explanation on why they chose to opt out. Therefore, the only information provided is that the applicant has chosen to opt out. There is no information provided for further analysis on reasoning for the opt out.

### ***Opt-Outs of Motor Voter Registration - Six-Year Trend, 2018-2023***

There are two types of opt-outs for motor voter registration: (1) opt-outs by eligible but already registered people and (2) opt-outs by eligible and not registered people.

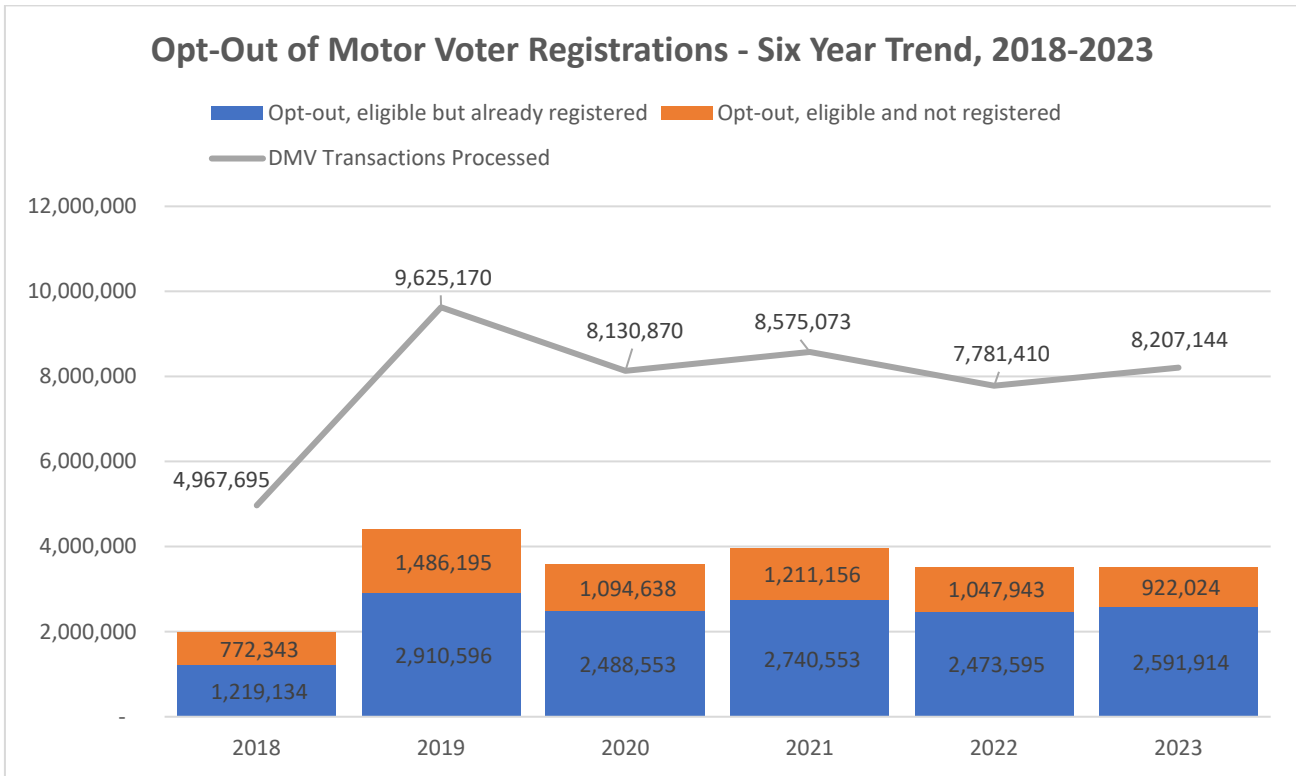
An “opt-out, eligible but already registered” transaction means that the SOS has made a match of the DMV opt-out record with an already registered voter through the VoteCal data validation process.

An “opt-out, eligible and not registered” transaction means that the SOS has not made a match with an existing voter in VoteCal. Therefore, these DMV customers are considered unregistered potential voters who opted out of the New Motor Voter registration. However, it is possible that a small number of these individuals may already be registered, but that insufficient information is available for the SOS to make a match.

Figure 13 shows the number of “opt-out, eligible but already registered” transactions and the number of “opt-out of eligible and not registered” transactions compared with the total number of New Motor Voter transactions processed from 2018 to 2023. “Opt-out, eligible but already registered” transactions ranged from 1,219,134 (24.5% of total DMV Transactions) in 2018 to 2,910,596 (30.2% of total DMV Transactions) in 2019. “Opt-out, eligible and not registered” transactions ranged from 772,343 (15.5% of total DMV transactions) in 2018 to 1,486,195 (15.4% of total DMV transactions) in 2019. From 2018 through 2023, on average, more than two out of every three opt-outs (69.9% of total Opt-outs) were by voters who were already registered at the time they interacted with the New Motor Voter system.

The total number of opt-out, eligible but already registered transactions and opt-out, eligible and not registered transactions reported for 2018 is significantly less as compared to the subsequent years because the program began in April of 2018, and therefore Figure 13 does not capture opt out registration data for the entire 2018 year.





**Figure 13** (Please note: While the information provided is not specifically required by the Elections Code, the SOS, DMV, and Task Force worked collaboratively to provide this information.)

Table 1 compares opt-outs to new registrations and pre-registrations among the eligible unregistered population. Table 1 identifies the share of the eligible unregistered population that is choosing to register and the share that is declining to register.

Eligible Unregistered Population	2018	2019	2020	2021	2022	2023
New Registrations & Pre-Registrations	765,939	1,230,728	941,481	976,578	854,677	811,148
Opt-out by Eligible Unregistered	772,343	1,486,195	1,094,638	1,211,156	1,047,943	922,024
% Registering or Pre-Registering	49.79%	45.30%	46.24%	44.64%	44.92%	46.80%
% Opting-Out	50.21%	54.70%	53.76%	55.36%	55.08%	53.20%

**Table 1**

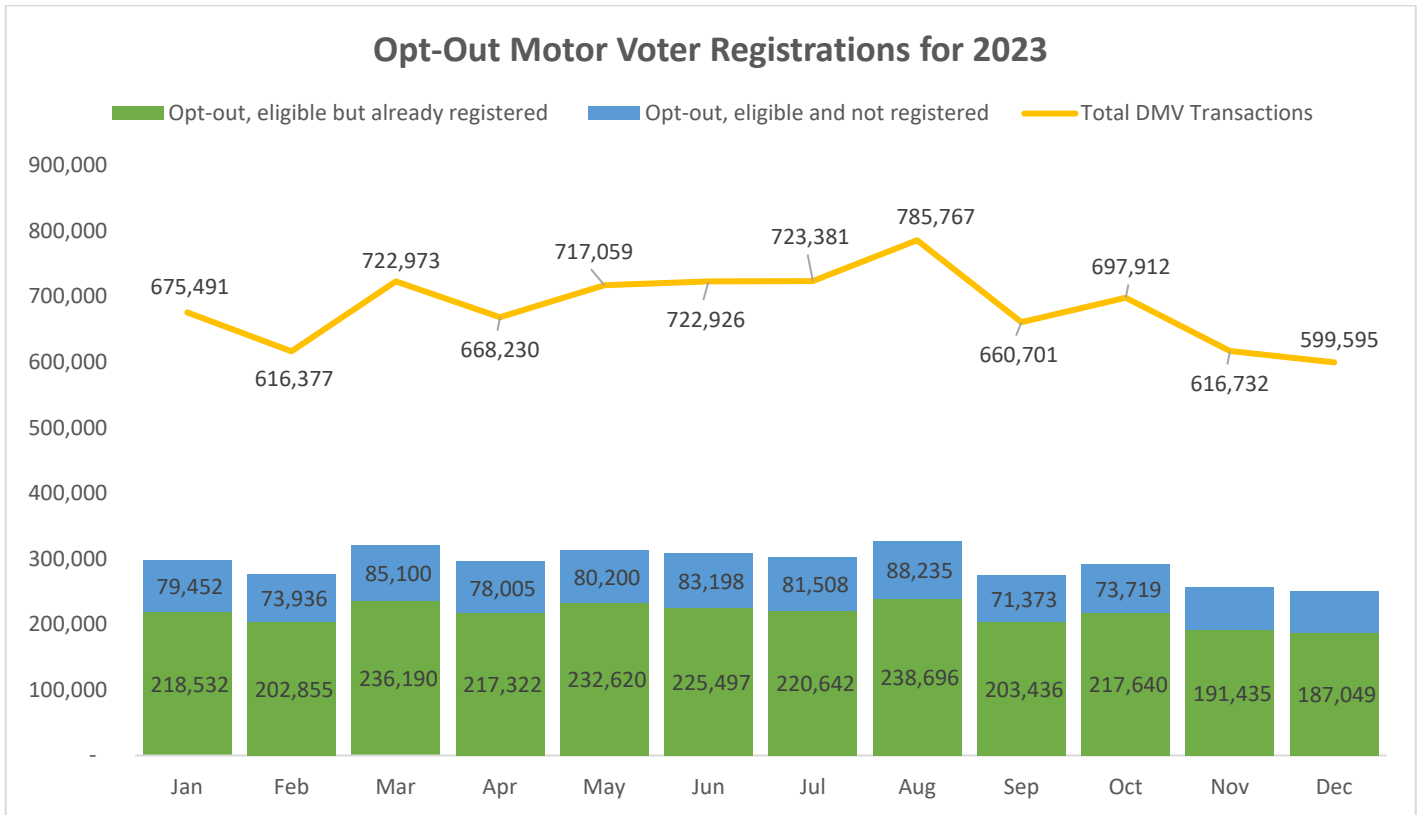
Similarly, Table 2 compares opt-outs to registration updates among the eligible but already registered population. Table 2 identifies the share of the eligible but already registered population that is choosing to update registration and the share that is declining to update registration.

<b>Eligible Already Registered Population</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Updated Registrations	1,947,614	3,467,968	3,270,372	3,374,494	3,140,475	3,620,165
Opt-out of eligible but already registered	1,219,134	2,910,596	2,488,553	2,740,553	2,473,595	2,591,914
% Updating	61.50%	54.37%	56.79%	55.18%	55.94%	58.28%
% Opting-Out	38.50%	45.63%	43.21%	44.82%	44.06%	41.72%

**Table 2**

### ***Opt-Outs of Motor Voter Registration for 2023***

Figure 14 shows the number of opt-out, eligible but already registered transactions and the number of “opt-out, eligible and not registered” transactions as compared to the total number of New Motor Voter transactions processed for 2023. The “opt-out, eligible but already registered” transactions ranged from 187,049 (31.2% of total DMV transactions) in December 2023 to 238,696 (30.4% of total DMV transactions) in August 2023. The “opt-out, eligible and not registered” transactions ranged from 62,658 (10.5% of total DMV transactions) in December 2023 to 88,235 (11.2% of total DMV transactions) in August 2023. Again, the number of “opt-out, eligible but already registered” transactions is significantly higher than the number of “opt-out, eligible and not registered” transactions.



**Figure 14**

### ***Eligible Voters Opt-Out Method***

In 2023, the total number of those completing a DMV transaction who indicated their voter eligibility and opted out of voter registration or updating their voter registration are as follows, sorted by transaction type:

1. Checked “I do not want to vote or update my voter registration information” is 3,374,541 from DMV field offices and online sources.
2. Checked “I am eligible, but I do not want to register to vote or update my voter registration information” is 179,286 from renewals by mail, change of address, and paper renewal sources.

### ***Motor Voter Pre-Registration Opt-Outs***

In 2023, there were 222,889 electronic Driver’s License or ID Card applications from eligible DMV customers aged 16-17. This total consists of only sources from online and

field office applications. Of these 222,889 total electronic transactions by eligible people, 85,637 (38.4%) were opt-outs of voter pre-registration.

## **Assembly Bill 796**

Assembly Bill 796 added Elections Code section 2274, which requires the DMV, in consultation with the SOS, to monitor the timeliness of DMV transmittals on voter registrations to the SOS.

The DMV is required to provide the following information on voter registration to the SOS by the 10<sup>th</sup> day of each calendar month:

1. The number of completed voter registration applications transmitted to the SOS after the specified deadlines.
2. The number of notices sent to voters when there has been a delay in processing their completed voter registration applications.
3. The reasons for any irregularities in the processing of voter registration records or in the transmittal of any completed voter registration applications after the specified deadlines.

Table 3 shows the total number of records delivered to the SOS in 2023. The Total Records Delivered to the SOS is the number of completed voter registration applications transmitted to the SOS by the deadline and those transmitted after the deadline.

The total number of New Motor Voter records delivered each month ranged from 602,485 in December 2023 to 789,851 in August 2023. The number of letters sent to customers because their records could not be delivered to the SOS within 10 days after their acceptance by DMV ranged from 95 in October 2023 to 153 in March 2023.

The number of letters sent is higher because customers are provided with a letter before the 10-day mark to ensure that they are properly notified. Customers who are sent a letter may be included in one month's data and then cleared as over 11 days on another month's data.



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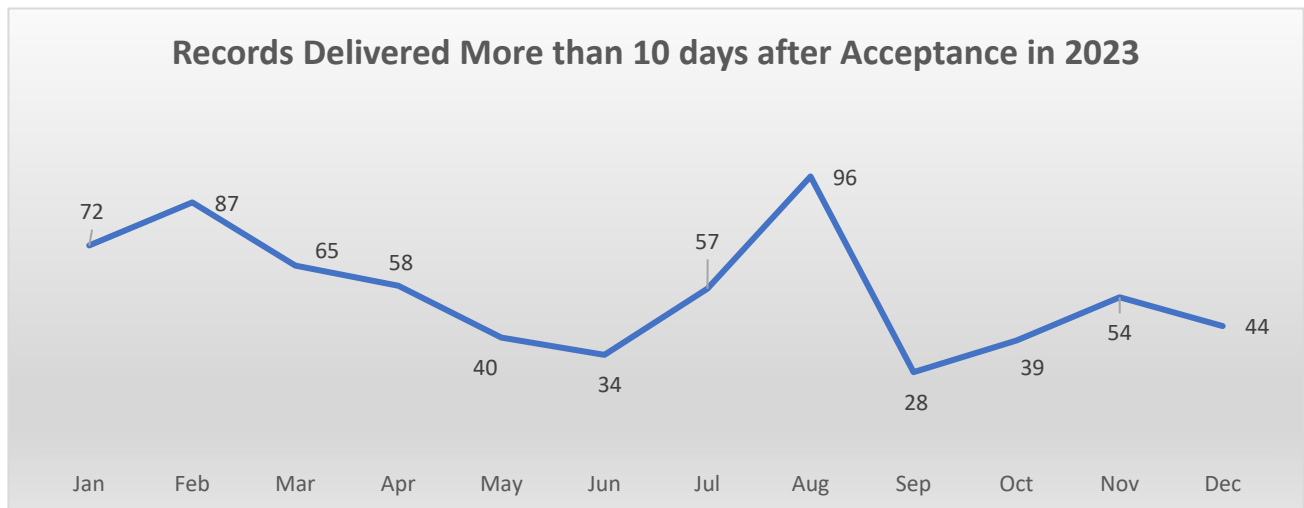


Records Delivered to SOS in 2023				
Month	Total Records Delivered to SOS	Records Delivered More than 10 days after Acceptance	Letters sent because records could not be processed/delivered within 10 days	System Irregularities
Jan	679,379	72	103	1
Feb	649,659	87	114	1
Mar	726,767	65	153	1
Apr	671,596	58	111	1
May	687,478	40	110	1
Jun	726,645	34	145	1
Jul	727,284	57	122	1
Aug	789,851	96	149	3
Sep	659,209	28	125	3
Oct	701,447	39	95	3
Nov	619,598	54	96	5
Dec	602,485	44	106	4
<b>Totals</b>	<b>8,241,398</b>	<b>674</b>	<b>1,429</b>	<b>25</b>

Table 3

## ***Records Delivered More than 10 days after Acceptance***

Figure 15 shows the number of records delivered to the SOS more than 10 days after their acceptance by the DMV in 2023. There was a total of 674 records delivered more than 10 days after their acceptance, ranging from 28 to 96 each month. There was a significant increase in August due to a software update that was deployed to the Self-Service Kiosk devices that caused Kiosk Driver's License Renewal and Kiosk Identification Card Renewal transactions being paid with a credit card to fail and an issue with DMV's Mobile Tech processing flow that resulted in approximately 118 transactions becoming stuck. These issues are further explained in System Irregularities.



**Figure 15**

### DMV Letters Sent

Figure 16 shows the total number of DMV Letters Sent in 2023. There was a total of 1,429 DMV Letters sent, ranging from 95 to 153 each month.

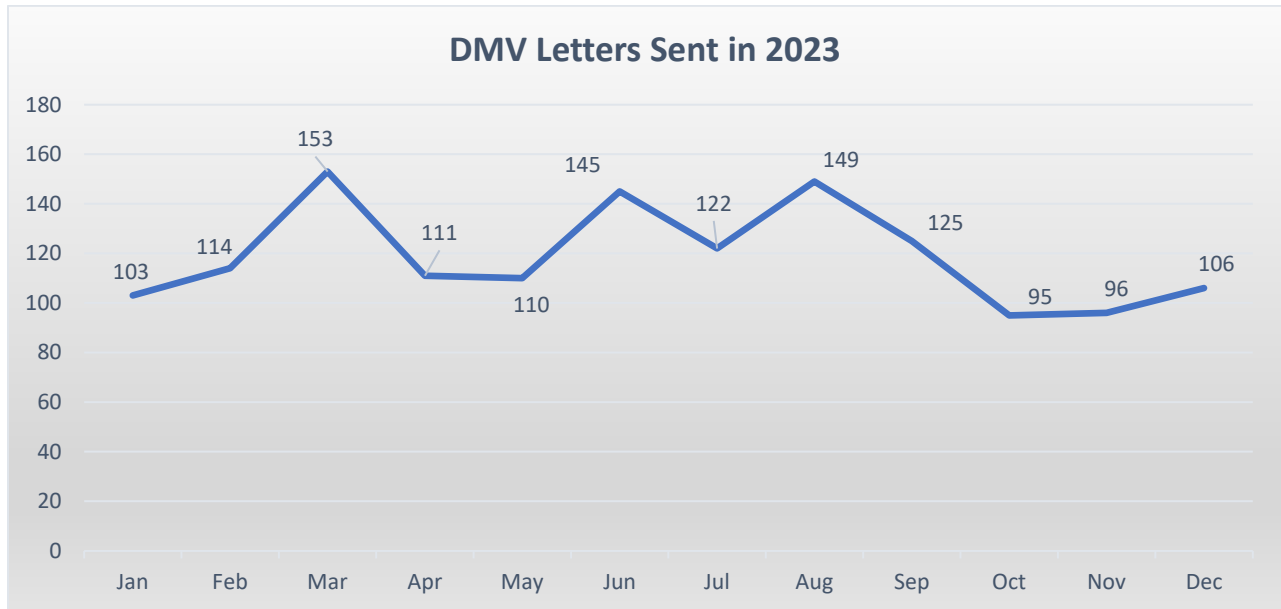


Figure 16

## System Irregularities

The DMV is required to provide the reasons for any irregularities in the processing of records or in the transmittal of any completed voter registration applications after the specified deadlines.

There were 25 system irregularities reported in 2023. Of the 25 system irregularities, 11 are attributed to DMV-14 forms that were received late from DMV field office locations to headquarters for processing. There were multiple causes for these late transmissions, including late shipments from field offices, DMV's shipper missing pickups from field offices, natural disasters, and weather.

System Irregularities		
Months	Number of Irregularities	Description
Jan	1	<ul style="list-style-type: none"> <li>DMV-14 forms were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li> </ul>
Feb	1	<ul style="list-style-type: none"> <li>DMV-14 forms were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li> </ul>
Mar	1	<ul style="list-style-type: none"> <li>15 records were delayed in delivery due to a technology modernization project in the inbound mail section. The area responsible for keying the records had a change to their software that resulted in a small number of records being 'stuck'. These records were identified and released. The process that resulted in the delayed release was adjusted.</li> </ul>
Apr	1	<ul style="list-style-type: none"> <li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li> </ul>
May	1	<ul style="list-style-type: none"> <li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li> </ul>





Jun	1	<ul style="list-style-type: none"><li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li></ul>
Jul	1	<ul style="list-style-type: none"><li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li></ul>
Aug	3	<ul style="list-style-type: none"><li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li><li>Software update was deployed to the Self-Service Kiosk devices that caused Kiosk Driver License Renewal and Kiosk Identification Card Renewal transactions being paid with a credit card to fail. The error was confirmed, and those transactions were disabled. Customers were given the appropriate 'transaction cancelled' error message and no data was transmitted.</li><li>Issue with DMV's Mobile Tech processing flow that resulted in approximately 118 transactions becoming stuck. Of those 118 transactions, approximately 50 contained either voter preferences, a change of address, or both. The affected customers were notified by mail.</li></ul>
Sep	3	<ul style="list-style-type: none"><li>DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li></ul> <p>GetSignature<sup>1</sup> service went offline on 9/17/23, causing approximately 26,000 records to be held in the Shovel process<sup>2</sup>. Service was restored and DMV restarted the Shovel process to clear all backlogged records on the same day.</p> <p>GetSignature service went offline on 9/25/23 due to an unrelated project taking down the server unexpectedly, causing 4,862 records to receive a No Signature Image Found response. Secretary of State provided the DMV with a list of impacted records and the DMV reprocessed them for release to SOS for intake on 9/28/23.</p>



Oct	3	<ul style="list-style-type: none"><li>• DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li><li>• GetSignature service went offline on 10/18/23 due to a networking equipment failure at the California Department of Technology. The service was restored on 10/18/23.</li><li>• GetSignature service went offline on 10/23/23 due to the failure of a piece of networking equipment. The equipment was replaced, and the service was restored on 10/23/23</li></ul>
Nov	5	<ul style="list-style-type: none"><li>• DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li><li>• GetSignature service went offline on 11/27/23 due to an in-flight <sup>4</sup> software update by a vendor that caused virtual machines to restart.</li><li>• GetSignature down on 11/21/23, 11/29/23, and 11/30/23 due to data forwarder failure after network connectivity issue. Forwarder issue fixed on 11/30/23, and redundancies for data transfer and network connectivity stability were reviewed by both the California Department of Technology (CDT) and DMV.</li></ul>
Dec	4	<ul style="list-style-type: none"><li>• DMV-14 forms that were sent late from field office locations and arrived/were processed in Headquarters after the 10-day window provided in NVRA.</li><li>• On 12/4/23, DMV experienced an outage at the self-service kiosk. Customers were able to enter data and submit payment but then were presented with an error. Issue reported at about 11:00 AM. Services were restored by 2:45 PM. Determined to be due to an initial program load at CDT that resulted in a misconfiguration of a server, which was reconfigured and restarted. 58 customers impacted with their records not processed. Letters sent on 12/5/23.</li><li>• On 12/8/23, DMV experienced elongated response times on GetSignature calls for records resulting in no-match emails from SOS at end of day (4:15 PM). Research began</li></ul>



		<p>and a bridge line was started at approximately 6:00 PM. SOS provided data with timestamps at approximately 8:00 PM. Timestamps line up with spikes in response time for transactions in vendor system. Vendor added additional processors and RAM to virtual machine to reduce latency on calls. Issue is stable.</p> <ul style="list-style-type: none"> <li>• On 12/26/23, DMV experienced a 30 minute all DMV network outage due to a configuration issue at CDT. It was restored by 12/26/23 at 3:30 PM.</li> </ul>
--	--	---

Footnotes:

<sup>1</sup> GetSignature is the call from SOS to DMV's image server to obtain the digitized signature image for voter registrations. The linkage between these two is maintained by the California Department of Technology (CDT). If there are issues at CDT, they are beyond the purview of DMV other than to bring them up as errors and request a resolution.

<sup>2</sup> Shovel is the internal process by which records are picked up from their originating database (Field Office, Website, etc.) and moved to the SOS database to be released to SOS from the DMV.

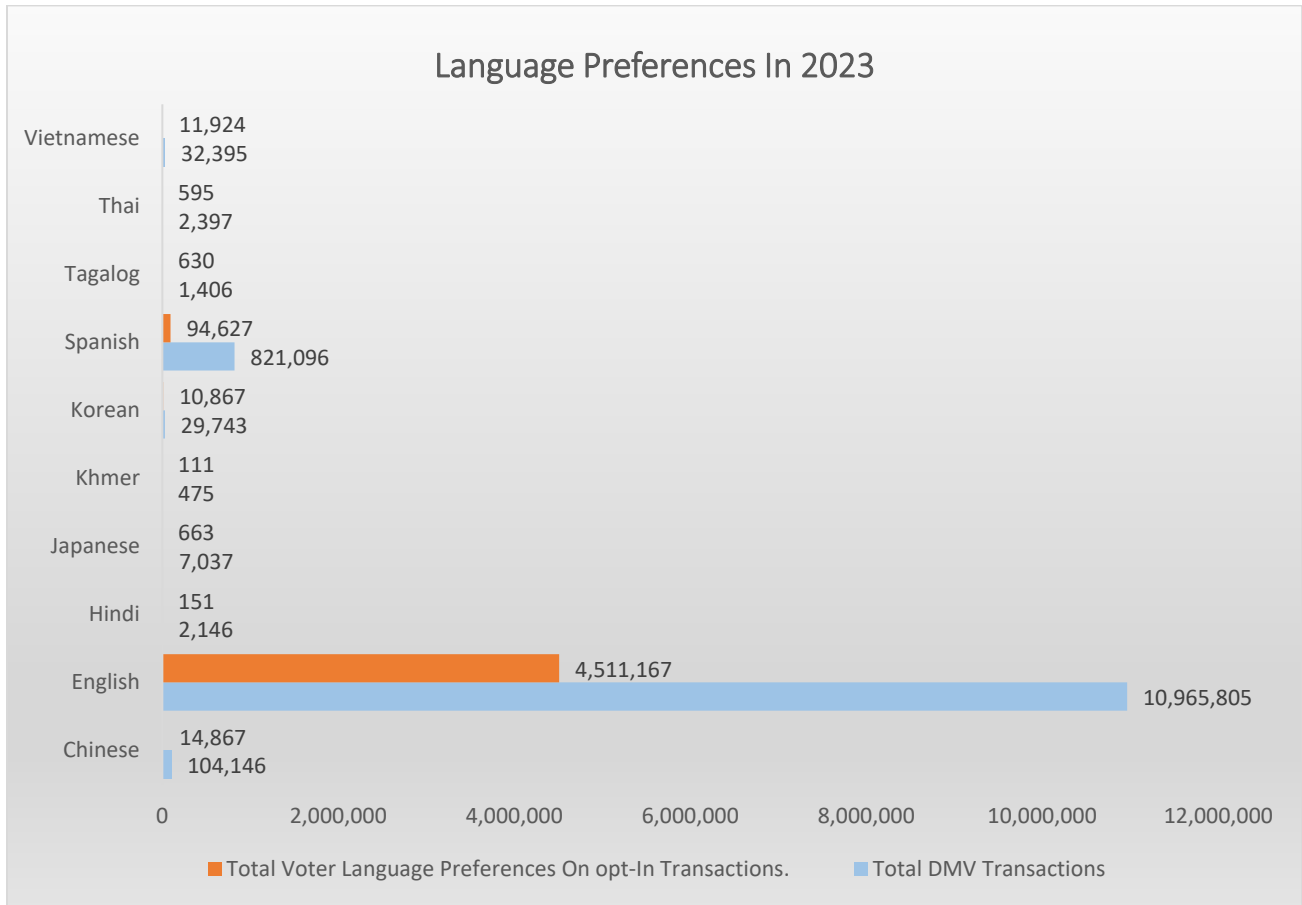
<sup>3</sup> In-flight updates are those applied to a system while it is still in operation. In-flight updates are not anticipated to require any downtime and can allow systems to stay online and functional while they're being upgraded.

**Language Preference**

Applicants may choose to complete their DMV transactions in any of the ten available languages: English, Spanish, Chinese, Hindi, Japanese, Khmer, Korean, Tagalog, Thai, and Vietnamese. If the applicant selects “English” or does not select any language on the paper form, the default language is English. During the course of their registration, an eligible applicant may also select a language preference in which to receive voter materials.

Figure 17 shows the total number of DMV transactions completed in the ten available languages and the total number of completed voter registration applications in which the applicant selected a language preference for voter materials. Applicants may complete a New Motor Voter transaction in a language that is different from their selected language of preference for voter materials.

The total number of DMV transactions represented in Figure 17 and Table 4 includes ineligible transactions not transmitted to the SOS.



**Figure 17**

Language	Total DMV Transactions (*includes Ineligible)	Language Preference for Voter Materials
Chinese	104,146	14,867
English	10,965,805	4,511,167
Hindi	2,146	151
Japanese	7,037	663
Khmer	475	111
Korean	29,743	10,867
Spanish	821,096	94,627
Tagalog	1,406	630
Thai	2,397	595
Vietnamese	32,395	11,924
<b>Total</b>	<b>11,966,646</b>	<b>4,645,602</b>

**Table 4**

## **Secretary of State Outreach**

The SOS currently sends postcards to reach out to certain individuals who complete their applications in paper form: (1) Registration Opportunity Postcard and the (2) Voter Preference Postcard.

In June 2018, the SOS also began mailing opt-out postcards to DMV customers who indicated that they were eligible to vote but chose to opt out of registration. This was discontinued after September 26, 2018, due to potential ineffectiveness and cost. During this period, a total of 511,661 opt-out postcards were mailed at a cost of \$30,641.

### ***Registration Opportunity Postcards:***

The Registration Opportunity Postcard is mailed to DMV applicants who renewed or applied for a DL/ID card or changed their address, but the SOS is unable to determine if they want to register or update their registration. Examples are someone checking “yes” and “no” box for eligibility on a paper form or if the paper form was destroyed when it was mailed to the DMV. Generally, people who receive these postcards submitted some form of paper documentation to the DMV. Individuals receiving this postcard were not registered and/or did not have their voter registration record altered.

This postcard informs the applicants that the voter registration information they provided at the DMV was either incomplete or unclear and SOS could not process their voter registration applications. If they are an already registered voter, they are advised to check their voter registration status at [voterstatus.sos.ca.gov](http://voterstatus.sos.ca.gov). Or, if they are not registered and meets the eligibility requirements to vote or would like to update their current voter registration, they are directed to the [RegisterToVote.ca.gov](http://RegisterToVote.ca.gov) website.

### ***Voter Preferences Postcards:***

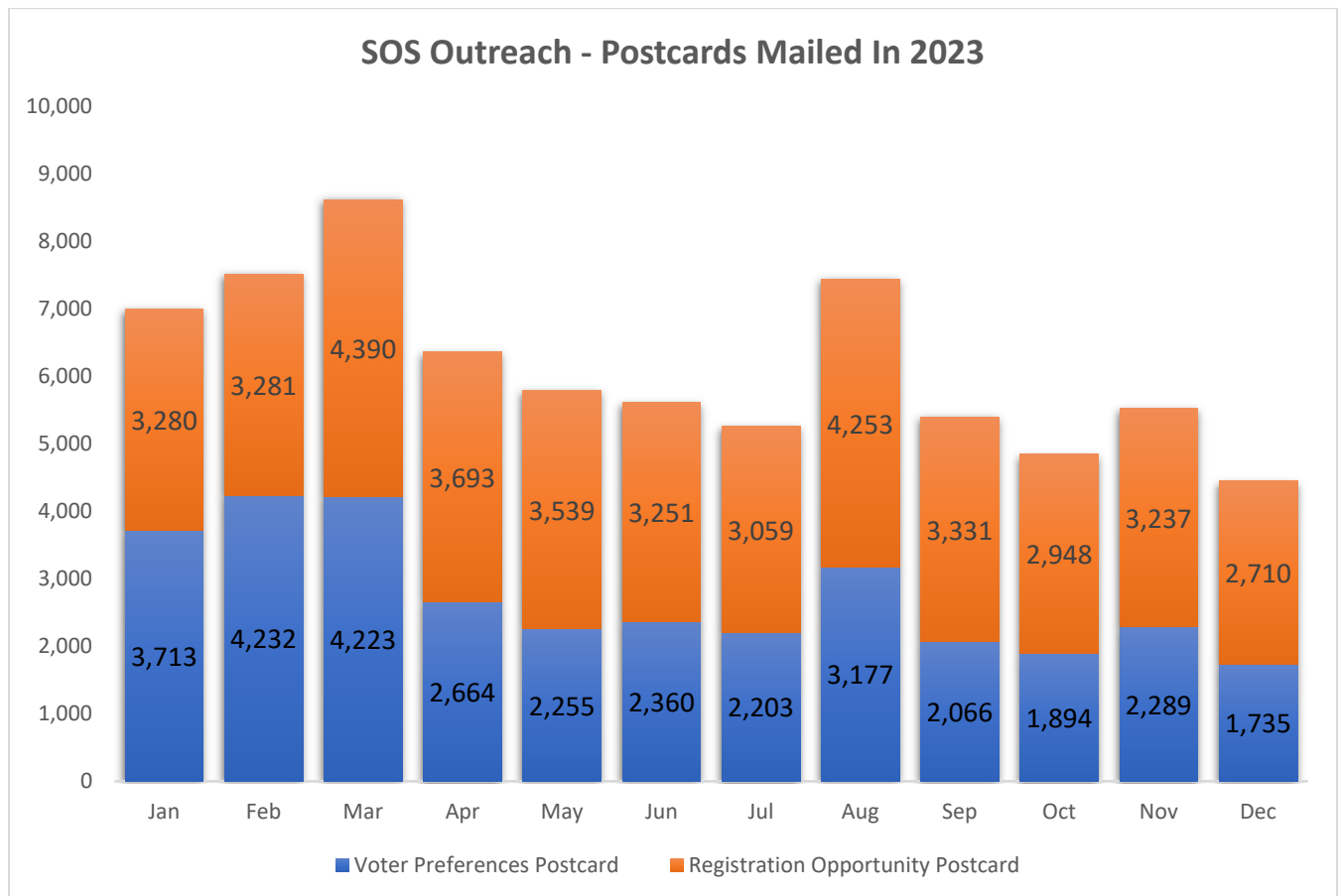
The Voter Preferences Postcard is mailed to DMV registrants, who did not select a political party preference or ballot material language preference for receiving elections materials. People receiving this postcard were registered or had their voter registration updated.

This postcard informs the applicants that they did not include additional important voter information, such as their political party preference or language for receiving election materials. The applicants are provided instructions to update their registration through

re-registration online at RegisterToVote.ca.gov or complete and return a paper registration form.

From 2018 to 2023, the SOS has mailed 518,957 Registration Opportunity Postcards and 468,585 Voter Preference Postcards at a total of 987,512 postcards.

Figure 18 shows the total number of Registration Opportunity Postcards and Voter Preferences Postcards mailed in 2023. There was a total of 40,972 Registration Opportunity postcards mailed, ranging from 2,710 to 4,390 each month. There was a total of 32,811 Voter Preferences postcards mailed, ranging from 1,735 to 4,232 each month. In total, 73,783 postcards were mailed.



**Figure 18**

## **Supplemental Information**

### **Persons with Disabilities:**

DMV provides equitable access to all services, including the California New Motor Voter Program, for individuals with disabilities. In field offices, DMV provides specialized assistance through Americans with Disabilities Act (ADA) terminals. These accessible kiosks are equipped with screen reader software, tactile keypads, and other adaptive technologies to facilitate independent usage by customers with varying disabilities. These terminals support voter registration processes but also ensure that customers with disabilities access DMV services with privacy and independence.

Online, the DMV's portal has been designed with accessibility in mind, adhering to the Web Content Accessibility Guidelines (WCAG). This makes the website compatible with a broad range of customer-provided screen readers and other assistive technologies, enabling users with disabilities to access information, complete forms, and register to vote from their homes.

DMV technicians receive specialized training to assist customers with disabilities effectively, ensuring they can navigate both the voter registration process and other DMV services with ease. At DMV field offices, they offer priority service that includes specialty lines and appointments that assist in minimizing wait times. American Sign Language (ASL) interpreters and other accommodations are available upon request to ensure effective communication and a seamless experience for all customers.

### **Non-Citizens:**

Applicants who selected “no” or “decline to provide an answer” on whether they are a U.S. citizen will not be able to register to vote. It is the applicant's responsibility to provide the correct response on questions regarding U.S. citizenship.

Elections Code section 2268 states that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program in the absence of a violation by that person of Section 18100, then that person's registration shall be presumed to have been affected with official authorization and not the fault of that person.

Additionally, Elections Code section 2269 states that if a person who is ineligible to vote becomes registered to vote pursuant to Chapter 4.5 of the California New Motor Voter Program and votes or attempts to vote in an election held after the effective date of the person's registration, then that person shall be presumed to have acted with official authorization and shall not be guilty of fraudulently voting or attempting to vote pursuant



to Section 18560, unless that person willfully votes or attempts to vote knowing that they are not entitled to vote.

### **Persons with Criminal Records:**

DMV does not request that applicants provide information on whether they have criminal records.

DMV participates in multiple outreach opportunities each year, such as Veterans Standdown, homeless outreach, disaster recovery centers, State Fair, etc. All of these forms of outreach potentially reach people impacted by the criminal legal system, including those who have been paroled out of the California Department of Corrections and Rehabilitation (CDCR). Additionally, CDCR participates in a program to provide Cal-ID cards to people as they exit institutions and customers are permitted to provide voter registration information if they qualify. Cal-ID applicants use a private version of the server limited only to CDCR use.

The CAL-ID program entitles people in state correctional facilities to a photo identification upon release to expedite and ease their reintroduction into society. The CAL-ID program also now allows specified CDCR facilities to access a digital private portal, offering the same functional experience as the public electronic DL44 form, but guided by a CDCR employee. This new portal, which was introduced in 2023 and continues to be rolled out, also allows CDCR and DMV to work collaboratively towards implementing the requirements of AB1329 (2023) which permits issuance of driver licenses and identification cards to eligible incarcerated people. Both paper applications and the new digital experience provide incarcerated people with the same questions regarding eligibility to register to vote. Once submitted, these forms are processed in the same fashion as other inbound forms, and therefore are not accounted for separately.

Cal-ID cards are issued to the customer upon release from prison. The program also operates at the county level. All Cal-ID customers are provided with application forms that list all voter eligibility criteria. DMV forms and systems all accurately display the language "Not currently serving a state or federal prison term for the conviction of a felony" as one of the qualifying standards to which customers answer "yes" to when registering.

### **2023 Task Force Discussed Topics**

The Motor Voter Task Force was established as per Elections Code section 2275 to advise the SOS and the DMV on the effectiveness of California's New Motor Voter Program and provide consultation to the SOS and the DMV on the annual report



produced by SOS. The Motor Voter Task Force is required to convene at least quarterly.

The MV Task Force held its first meeting on August 10, 2022, and have since met quarterly in January, April, July, and October.

In 2023, the following topics were discussed:

- **AB 796 Monthly Statistics**
  - The Task Force requested that AB 796 statistics be shared in every Task Force meeting.
  - The SOS shares the monthly statistics and DMV provides high-level descriptions and explanations for the system irregularities.
  
- **Proposed Changes to the DMV eDL44 Process**
  - In an effort to enhance voter's registration process at the DMV, the Task Force proposed various changes to the eDL44 screens. These changes include streamlining response options and improving readability of verbiage provided on the screens. These changes were approved by members of the Task Force and the SOS.
  - As of October 2023, DMV shared the implementation timeline for the proposed changes and its project intake process upon receiving a change request from the SOS. This may be a high level of effort for the DMV that involves system level changes and will require mandate and funding to be implemented.
  - The proposed changes continue to be a discussion topic in 2024, including potential initial implementation of changes with fewer hard limitations, such as readability improvements.
  - See Appendix – Proposed Changes to the DMV eDL44 Process, for the specified changes.
  
- **Records delay of DMV-14 COA forms**
  - Delay of DMV-14 Change of Address forms.
  - DMV has begun implementing a new procedure for field offices to scan original DMV-14 paper forms to headquarters upon receipt from customers and encouraging customers to file online and/or mail the form themselves but will not turn away a form.
  
- **Updates Regarding DMV's AB 796 Upgrade**
  - The Task Force requests that DMV provides updates regarding their AB 796 upgrades in every Task Force meeting.

- As of October 2023, DMV shared that they have onboarded a business analyst and business process reengineering team. The Project Approval Lifecycle (PAL) Process Stage 3 has been approved by CDT and is pending Stage 4 PAL approval.
- The main solicitation for developer contracts was published.
- **Debriefed on Automatic Voter Registration (AVR) outcomes from the 2022 General Election**
  - The Task Force discussed potential impacts to the DMV workload due to the election. Due to the nature of business voters do with the DMV, DMV does not see a huge increase in the number of registrations as they get closer to an election.
- **Provide Geographical breakdown county level stats:**
  - The Task Force suggested statistics with geographical breakdown for the areas which DMV field offices serve; however, this data is not currently available because transaction data is not maintained in this format.
- **Provide opt out rates for current and new registrants as well as pre-registrations rates:**
  - The SOS provides these statistics on the SOS website at <https://www.sos.ca.gov/elections/voter-registration/nvra/reports>.
- **CA New Motor Voter Annual Report**
  - The report is mandated per Elections Code section 2276, which requires the SOS in consultation with the DMV and the Motor Voter Task Force, to annually review the effectiveness of the California New Motor Voter Program and draft a written report. The 2022 CA New Motor Voter Annual Report is the first report.
  - The SOS presented the 2022 CA New Motor Voter Annual Report for Task Force to review and provide feedback in April 2023.
  - In a collaborative effort with the SOS, DMV, and Task Force, the report was approved and sent to the legislature and published on the SOS website on October 23, 2023.
- **Propose to add race and ethnicity to DMV registration process**
  - The Task Force proposed to add race and ethnicity to the DMV registration forms to conform with the optional race/ethnicity question currently presented on COVR. Dr. Mindy Romero of the Center for Inclusive Democracy, U.S.C. attended as a guest speaker in the October 2023 Task Force meeting and spoke on the challenges of inadequate data for race and ethnicity and

- advocated that expanding AVR to capture this data would improve completeness and consistency of statewide voter registration data.
- DMV shared that the advocated changes are not legislatively required, may require additional funding, and could potentially cause greater frustration with the registration process. SOS shared that implementing these changes may require a significant allocation of funds.
  - The proposal to add race and ethnicity to the DMV registration process continues to be a discussion topic in 2024.

## **Resources**

Additional resources:

- Motor Voter Task Force Website  
<https://www.sos.ca.gov/elections/california-motor-voter/motor-voter-task-force>
- National Voter Registration Act (NVRA) Reports  
<https://www.sos.ca.gov/elections/voter-registration/nvra/reports>  
Under the NVRA, every two years the SOS compiles reports to the Election Assistance Commission (EAC) containing overall data for California. The reports are based on monthly county reports that counties submit to the SOS's office.
- [Voter Registration Statistics:](#)  
The SOS is required by law to produce a Report of Registration detailing voter registration levels throughout California at specific times prior to each statewide election and once during odd numbered years.
- AB 796 Report  
<https://www.sos.ca.gov/elections/california-motor-voter>  
Elections Code section 2274 require the SOS to post the monthly report provided by the DMV to the SOS.

## **Motor Voter Task Force Contact and Members**

### **Contact:**

Secretary of State's Office, Executive Division  
Sam Au  
(916) 215-4719  
[sau@sos.ca.gov](mailto:sau@sos.ca.gov)

### **Motor Voter Members:**

Appointed members serving since 2022.

**Russia Chavis Cardenas**  
California Common Cause

**Whitney Quesenberg**  
Center for Civic Design

**Neal Ubriani**  
Institute for Responsive  
Government

**John Gardner**  
Solano County

**Dora Rose**  
League of Women  
Voters of CA

**Tricia Webber**  
Santa Cruz County

**Rosalind Gold**  
NALEO Educational Fund

**Paul R. Spencer**  
Disability Rights  
California

**Jacqueline Wu**  
J Wu Consulting

**Deanna Kitamura**  
Asian Americans  
Advancing Justice - Asian  
Law Caucus (ALC)

**Brittany Stonesifer**  
ACLU of Northern  
California



California  
Motor Voter



## Appendices

### ***EDL-44 Process***

The electronic online driver's license and ID card application (EDL-44) process enables an applicant to complete the application before visiting a DMV field office. DMV employees can quickly access the completed form and begin processing.

**DRIVER'S LICENSE AND ID APPLICATION**

Home Current

REQUIRED FIELDS \*

**Please choose a language for this application.**

LANGUAGE \*

English

Next

# DRIVER'S LICENSE AND ID APPLICATION

Home Current

REQUIRED FIELDS \*

Please choose a language for this application.

LANGUAGE \*

English

- English
- Spanish (Español)
- Chinese (中文)
- Korean (한국어)
- Khmer (ភាសាខ្មែរ)
- Thai (ไทย)
- Vietnamese (Tiếng Việt)
- Tagalog (Tagalog)
- Japanese (日本語)
- Hindi (हिंदी)

## Disclaimers

**Before we start, please read this information carefully: \***

### Medical Information

The following conditions that may affect your ability to operate a motor vehicle safely include, but are not limited to:

- Loss of consciousness; or
- Episode of marked confusion caused by any condition which may bring about recurring lapses; or
- Disease, disorder, or disability (examples of these are epilepsy, diabetes, stroke, cataracts, Parkinson's disease); or
- Decrease or change in your vision due to cataracts, macular degeneration, diabetic retinopathy, glaucoma, retinitis pigmentosa, or

#### [Read More](#)

I agree to the terms \*

[Back](#)[Next](#)

## License Type

### What type of vehicle do you drive? \*

Select from either the Noncommercial or the Commercial vehicles group below.

#### Noncommercial vehicles

Select license class(es):

Car (Basic Class C)

Motorhome over 40 feet, but not over 45 feet (Class B)

Travel trailer or fifth wheel over 15,000 pounds gross vehicle weight rating (GVWR), or a trailer coach over 10,000 pounds GVWR, not for compensation (Class A)

Motorcycle Only (Class M)

Add Motorcycle (Class M)



WHAT ARE THE DIFFERENT CLASSES OF A NONCOMMERCIAL DRIVER'S LICENSE?





WHAT ARE THE DIFFERENT CLASSES OF A NONCOMMERCIAL DRIVER'S LICENSE?



**Do you need a firefighter endorsement? \***

Yes

No

**Commercial vehicles**

Select license class(es):

Class A

Class B

Class C



WHAT ARE THE DIFFERENT CLASSES OF A COMMERCIAL DRIVER'S LICENSE?



## Let's look up your eligibility.

**Have you ever had a California driver's license or ID card? \***

Yes

No

**Have you ever had a driver's license or ID card from another state? \***

Yes

No

## What is your legal full name?

This is the name that appears on official identity documents like your birth certificate and passport.

<b>FIRST NAME *</b>	<b>MIDDLE NAME (OPTIONAL)</b>
<input type="text" value="Test"/>	<input type="text" value="D"/>
<b>LAST NAME *</b>	<b>SUFFIX (OPTIONAL)</b>
<input type="text" value="Data"/>	<input type="text" value=""/> 

WHAT IF I HAVE MULTIPLE FIRST, MIDDLE, LAST NAMES?



## What is your date of birth?

<b>MONTH *</b>	<b>DAY *</b>	<b>YEAR *</b>		
<input type="text" value="01"/>	/	<input type="text" value="01"/>	/	<input type="text" value="1971"/>


## Do you have a Social Security number? \*

If you have a Social Security Number you must select **Yes**. Your Social Security Number is required if you plan on applying for a Commercial Driver's License.

Yes

No

## Social Security Number \*


Numbers only, no special characters.

[Back](#)

[Next](#)

# My Personal Details

## Where do you live?

<b>STREET ADDRESS *</b>	<b>APARTMENT / UNIT (OPTIONAL)</b>	
<input type="text" value="2570 24th St"/>	<input type="text"/>	
<b>CITY *</b>	<b>STATE *</b>	<b>ZIP CODE *</b>
<input type="text" value="Sacramento"/>	<input type="text" value="California"/> 	<input type="text" value="95818"/>

## Do you get mail at this address? \*

DMV will print your mailing address on your driver's license or ID card, and will then mail it to this address.

<input checked="" type="radio"/> Yes
<input type="radio"/> No

# My Personal Details

## How tall are you?

FEET \*

INCHES \*

## How much do you weigh?

POUNDS \*

## What is your gender? \*

- Male
- Female
- Nonbinary

**What is your gender? \***

- Male
- Female
- Nonbinary

**What color are your eyes? \***

- Black
- Blue
- Brown
- Gray
- Green
- Hazel

**What color is your hair? \***

- No Hair
- Auburn
- Black
- Brown
- Blonde
- Gray
- Red
- White
- Other

## My History

**Some medical conditions may affect your ability to safely operate a motor vehicle. Some examples of these are (but are not limited to):**

- Loss of consciousness.
- Episodes of marked confusion caused by any condition which may bring about recurring lapses of memory or consciousness.
- Disease, disorder, or disability (e.g., epilepsy, diabetes, strokes, cataracts, Parkinson's disease).
- Vision changes or decrease due to cataracts, macular degeneration, diabetic retinopathy, glaucoma, retinitis pigmentosa, or other progressive conditions.
- Substance abuse (e.g., alcoholism, drug addiction, or other related health problems).

**In the last three years, have you experienced a medical condition that affects your ability to drive? \***

Yes

No

[Back](#)

[Next](#)



## My History

Have you ever applied for a driver's license or ID card using a different name? \*

Yes

No

[Back](#)

[Next](#)

## My History

Has your driver's license ever been cancelled, refused, suspended, or revoked? \*

Yes

No

[Back](#)

[Next](#)

## My History

### Have you ever served in the United States Military? \*

As a veteran, you may be eligible for benefits like disability compensation.

Yes

No

[Back](#)

[Next](#)

## Organ & Tissue Donation

One person can save up to 8 lives, and heal over 75, through organ and tissue donation for transplantation. You can register regardless of age or health.

Organ donation happens after death, and your decision will not impact medical treatment.

### Would you like to register? \*

Yes

- ✓ You will be kept on or added to the Donate Life California Donor Registry. A pink "donor" dot will be on your driver's license or ID card. This is your decision, and cannot be changed by anyone else.

Not at this time

## Would you like to make a financial donation to Donate Life California? \*

Select Yes to provide a \$2 voluntary contribution to Donate Life California to support organ and tissue donation.

Yes

No

[Back](#)

[Next](#)



## U.S. Citizens Only

- Under state law, eligible citizens will be registered to vote unless they choose not to in this section.
- If you're already registered to vote, this service helps make sure your information is up to date.
- If you need to register to vote before your DMV visit, you can register online at [RegisterToVote.ca.gov](http://RegisterToVote.ca.gov).

### Are you a United States citizen? \*

If you select "Decline to answer," you will not be registered to vote.

Yes

No

Decline to answer

WHAT IF I'M NOT A CITIZEN? [+](#)

**Do you meet ALL of the voter registration requirements listed below? \***

- I am a United States citizen
- I am a resident of California
- I am at least 18 years old
- I am not currently serving a state or federal prison term for the conviction of a felony
- I am not currently found mentally incompetent to vote by a court

**If you select "Decline to answer," you will not be registered to vote.**

- Yes
- No
- Decline to answer

WHAT IF I DON'T MEET ALL THE REQUIREMENTS?

[Back](#)

[Next](#)

# Voter Registration

**Which best describes you? \***

I want to register to vote.

I am registered to vote and want to update my voter registration information.

 This will overwrite your previous political party preference.

I do not want to register to vote or update my voter registration information.

# Voter Registration

**This will replace your previous voter preferences.**

## **Political party**

Choose your political party preference.

## **Vote-by-Mail in All Elections**

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

## **Language**

Choose a language for your election materials.

## **Contact information**

Provide your contact information if you want election officials to contact you about election and voter information.

[Back](#)

[Next](#)



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## Voter Registration

**Please select a political party preference below. \***

- American Independent Party
- Democratic Party
- Green Party
- Libertarian Party
- Peace and Freedom Party
- Republican Party
- Other

**ENTER OTHER PARTY \***

#DMV PARTY

- No Party / None

**NOTE** If you select "No Party / None," you may not be able to vote for some parties' candidates at a primary election for U.S. President, or for a party's central committee.

CHOOSE A LANGUAGE FOR YOUR ELECTION MATERIALS. \*

English

Spanish

Chinese

Korean

Khmer

Thai

Vietnamese

Tagalog

Japanese

Hindi

## Voter Registration

Would you like to receive election information via text or email? \*

Yes

No

How would you like to receive election information? \*

EMAIL ADDRESS

PHONE NUMBER

Numbers only, no special characters

[Back](#)

[Next](#)

## Vote-by-Mail in All Elections

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

[Back](#)

[Next](#)

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# Thank You!



- Your voter registration application will be processed when you complete your business at DMV.
- If you do not receive a voter notification card within four weeks after your visit to the DMV, contact your county elections official.
- You can check your voter registration status with the California Secretary of State at [voterstatus.sos.ca.gov](https://voterstatus.sos.ca.gov).

[Back](#)

[Next](#)

# Application Review

**Please take a minute to review your responses.**

Select any of the fields to update your response.

<b>My Driver's License</b>	
<b>I am applying to</b>	<a href="#"><u>Get a driver's license or ID card for the first time</u></a>
<b>Class</b>	<a href="#"><u>Car (Class C)</u></a>
<b>Driver's license number</b>	<a href="#"><u>I do not have a previous driver's license or do not know my previous driver's license number</u></a>
<b>Firefighter endorsement</b>	<a href="#"><u>No</u></a>

## My Basics

---

**Name** [Test D Data](#)

**Date of birth** [01/01/1971](#)

**Social Security Number** [XXX-XX-0000](#)

**Address** [2570 24th St](#)

**City, State, Zip** [Sacramento, CA 95818](#)

**Height** [6 Feet 2 Inches](#)

**Weight** [242 Pounds](#)

**Sex** [Male](#)

**Hair color** [Blonde](#)

**Eye color** [Green](#)

---

## Driving History

---

Medical conditions [No](#)

ID under different name [No](#)

Driving privileges suspended [No](#)

---

## Military Service

---

Served in U.S. military [No](#)

---

## Organ Donation

---

Organ/tissue donor [Yes](#)

Voluntary contribution [No](#)

---



## Voter Registration

---

**I am a U.S. citizen**

[Yes](#)

**I meet voter registration requirements**

[Yes](#)

**I want to**

[Update my voter registration](#)

**Political party preference**

[Other. #DMV PARTY](#)

**Election materials language**

[English](#)

**Vote-By-Mail in All Elections**

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

**Text/email election information**

[Yes](#)

**Email**

[Test@dmv.ca.gov](mailto:Test@dmv.ca.gov)

**Phone**

[800-777-0133](tel:800-777-0133)

---

## Proposed Changes to the DMV eDL44 Process

The Motor Voter Task Force provided the following recommended changes to the online driver’s license application (eDL44) process to enhance voter registrants’ experience with the motor voter automatic voter registration. These proposed changes continue to be a discussion topic in 2024.

### Voter Registration opportunity to opt out

- Replace text, “Which best describes you?” with “We will use your information to register or update your registration.\*”
- Modify the 3 options to 2 options with updated text as follows: (1) Yes, update my voter registration or register me to vote. (2) I do not want to register to vote or update my voter registration.
- Remove the Warning text, “This will overwrite your previous political party preference.”

### PROPOSED

### Voter Registration

**Which best describes you? \***

I want to register to vote.

I am registered to vote and want to update my voter registration information.

⚠ This will overwrite your previous political party preference.

I do not want to register to vote or update my voter registration information.

### Voter Registration

**We will use your information to register you to vote or update your registration.\***

Yes, update my voter registration or register me to vote.

I do not want to register to vote or update my voter registration information.

## Confirmation and next steps

- Replace text, “This will replace your previous voter preferences” with “Next, select your voting preferences. This will replace your previous preferences.”
- Remove text, “Vote-by-Mail in All Elections
- Add text, “NOTE: You will be able to review your voting preferences and make changes at the end of the transaction before saving them.”

## PROPOSED

**Voter Registration**

**This will replace your previous voter preferences.**

**Political party**  
Choose your political party preference.

**Vote-by-Mail in All Elections**  
All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

**Language**  
Choose a language for your election materials.

**Contact information**  
Provide your contact information if you want election officials to contact you about election and voter information.

[Back](#) [Next](#)

**Voter Registration**

**Next, select your voting preferences.**  
**This will replace any previous preferences.**

**Political party**  
Choose your political party preference.

**Language**  
Choose a language for your election materials.

**Contact information**  
Provide your contact information if you want election officials to contact you about election and voter information.

**NOTE** You will be able to review your voting preferences and make changes at the end of the transaction before saving them.

[Back](#) [Next](#)

### Information screen for Vote-by- Mail

- Change heading text from “Vote-by-Mail in All Elections” to “Ways To Vote”
- Replace text “All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn I your vote-by-mail ballot or you may be required to vote a provisional ballot.” with “All active registered voters are mailed a ballot for every election. You can return your ballot by mail, at an official drop box, or vote in person.

CURRENT

## **Vote-by-Mail in All Elections**

All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.

[Back](#) [Next](#)

PROPOSED

## **Ways To Vote**

All active registered voters are mailed a ballot for every election. You can return your ballot by mail, at an official drop box, or vote in person.

[Back](#) [Next](#)

## Confirmation

- Remove text and option for “I want to”
- Replace text, “Political party preference” with “My political party preference”
- Replace text, “Election material language” with “I want election material in this language”
- Remove text, Vote-by-mail in all Elections
- Replace text, “Election material language” with “I want election materials in this language”
- Replace text, “Text/email election information” with “I want election information by text or email”
- Replace text, “Email” with “My Email”
- Replace “Phone” with “My phone”
- Add text “The address(es) shown above will be used for voter registration.

## CURRENT

Voter Registration	
I am a U.S. citizen	<a href="#">Yes</a>
I meet voter registration requirements	<a href="#">Yes</a>
I want to	<a href="#">Update my voter registration</a>
Political party preference	<a href="#">Other, #DMV PARTY</a>
Election materials language	<a href="#">English</a>
<b>Vote-By-Mail in All Elections</b>	All active registered voters will be mailed a vote-by-mail ballot for every election. If you want to vote in person, you must turn in your vote-by-mail ballot or you may be required to vote a provisional ballot.
Text/email election information	<a href="#">Yes</a>
Email	<a href="mailto:Test@dmv.ca.gov">Test@dmv.ca.gov</a>
Phone	<a href="tel:800-777-0133">800-777-0133</a>

## PROPOSED

Voter Registration	
I am a U.S. citizen	<a href="#">Yes</a>
I meet voter registration requirements	<a href="#">Yes</a>
<b>My political party preference</b>	<a href="#">Other, #DMV PARTY</a>
I want election materials in this language	<a href="#">English</a>
I want election information by text or email	<a href="#">Yes</a>
<b>My Email</b>	<a href="mailto:Test@dmv.ca.gov">Test@dmv.ca.gov</a>
<b>My Phone</b>	<a href="tel:800-777-0133">800-777-0133</a>
The address(es) shown above will be used for voter registration.	

## Data

The data provided is used to generate the figures in this report.

Figure 1 - Eligible, Registered, and Eligible Unregistered Statistics Six-Year Trend, 2018-2023

Date	Eligible Voters	Registered Voters	Eligible Unregistered Voters
10/3/23	26,673,525	22,114,456	4,559,069
2/10/23	26,718,486	21,980,768	4,737,718
10/24/2022	26,876,800	21,940,274	4,936,526
9/22/2022	26,886,905	21,885,545	5,001,360
5/23/2022	26,911,669	21,941,212	4,970,457
4/8/2022	26,948,297	22,004,006	4,944,291
3/11/2022	26,958,335	22,038,154	4,920,181
1/4/2022	26,976,858	22,005,243	4,971,615
8/30/2021	24,819,858	22,057,154	2,762,704
2/10/2021	25,166,581	22,154,304	3,012,277
10/19/2020	25,090,517	22,047,448	3,043,069
9/4/2020	25,082,189	21,240,236	3,841,953
2/10/2019	25,259,865	19,978,449	5,281,416
10/22/2018	25,200,451	19,696,371	
9/7/2018	25,176,403	19,086,589	
5/21/2018	25,119,238	19,023,417	5,504,080
4/6/2018	25,131,391	18,854,829	6,089,814
1/2/2018	25,076,348	18,980,481	6,095,821
			6,276,562
			6,095,867

Figure 2

<b>Registrations by Method</b>	<b>2023</b>
New Motor Voter	4,431,313
COVR	218,225
Paper	281,853
<b>Grand Total</b>	<b>4,931,101</b>

Figures 3, 4, 5, 6 - Registrations Six-Year Trend, 2018-2023 and for 2023

<b>Registrations by Type</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
New Pre-Registrations	79,473	122,810	86,370	141,280	117,637	120,434
New Registrations	686,466	1,107,918	855,111	835,298	737,040	690,714
Updated Registrations	1,947,614	3,467,968	3,270,372	3,374,494	3,140,475	3,620,165
<b>Total</b>	<b>2,713,553</b>	<b>4,698,696</b>	<b>4,211,853</b>	<b>4,351,072</b>	<b>3,995,152</b>	<b>4,431,313</b>

Figures 7 - Registration by Party Preference for 2023

<b>Registrations by Party Preference</b>	<b>2023</b>
American Independent	203,045
Democratic	2,041,084
Green	24,958
Libertarian	61,805
Peace and Freedom	33,797
Republican	1,096,516
Other (All other parties)	33,631
No Party Preference	917,964
NULL	18,513

Figures 8 - Registration by Sources and Party Preference for 2023

<b>Registrations by Party Preference</b>	<b>Motor Voter</b>	<b>Paper</b>	<b>COVR</b>
American Independent	4.6%	3.1%	5.4%
Democratic	46.1%	31.8%	36.3%
Green	0.6%	0.5%	1.0%
Libertarian	1.4%	0.8%	1.1%
Peace and Freedom	0.8%	0.6%	1.0%
Republican	24.7%	14.7%	27.8%
Other (All other parties)	0.8%	19.5%	1.6%
No Party Preference	20.7%	26.5%	25.8%
NULL	0.4%	2.5%	0.0%
	100.0%	100.0%	100.0%

Figures 9, 10 - Registrations by Age Groups for 2023

<b>Registrations by Age Groups</b>	<b>2023</b>
16-17	136,862
18-21	402,885
22-30	794,493
31-40	796,080
41-50	606,813
51-60	638,320
61-70	574,088
71-80	354,997
80+	126,775



Figures 11, 12 - DMV Source Records Processed

<b>DMV Source Records Processed</b>	<b>2023</b>
Electronic DL Renewal (FO/eDL44)	4,703,595
Online DL Renewal (DLIR)	1,471,801
Online Change of Address (ICA)	1,244,670
Renewal by Mail (RBM)	255,495
Paper Renewal (Home Print Form 410)	3,593
Paper Change of Address (COA/DMV14)	100,274
Online Duplicate Driver's License (ODDL)	401,101
Kiosk Duplicate Driver's License (KDDL)	16,277
Kiosk Driver's License Renewal (KDLR)	9,580
Kiosk Identification Renewal (KIDR)	758

Figure 13 - Opt-Out of Registrations - Six Year Trend, 2018-2023 and 2023

<b>Opt-Out of Registrations</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Opt-out, eligible but already registered	1,219,134	2,910,596	2,488,553	2,740,553	2,473,595	2,591,914
Opt-out, eligible and not registered	772,343	1,486,195	1,094,638	1,211,156	1,047,943	922,024
DMV Transactions Processed	4,967,695	9,625,170	8,130,870	8,575,073	7,781,410	8,207,144

Figure 14 - Opt-Out Registrations for 2023

<b>Opt-Out for 2023</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
Opt-out of eligible but already registered	218,532	202,855	236,190	217,322	232,620	225,497	220,642	238,696	203,436	217,640	191,435	187,049
Opt-out of eligible and not registered	79,452	73,936	85,100	78,005	80,200	83,198	81,508	88,235	71,373	73,719	64,640	62,658
DMV Transactions Processed	675,491	616,377	722,973	668,230	717,059	722,926	723,381	785,767	660,701	697,912	616,732	599,595

Figures 15, 16 - Assembly Bill 796 Metrics for 2023 (Elections Code section 2274)

<b>Month</b>	<b>Records delivered more than 10 days after Acceptance</b>	<b>DMV letters sent to customers because their record could not be processed and delivered to SOS within 10 days</b>
Jan	72	103
Feb	87	114
Mar	65	153
Apr	58	111
May	40	110
Jun	34	145
Jul	57	122
Aug	96	149
Sep	28	125
Oct	39	95
Nov	54	96
Dec	44	106

Figure 17 - Language Preferences for 2023

Language	Total DMV Transactions (*includes Ineligible)	Total Voter Language Preference on Opt-In Transactions
Chinese	104,146	14,867
English	10,965,805	4,511,167
Hindi	2,146	151
Japanese	7,037	663
Khmer	475	111
Korean	29,743	10,867
Spanish	821,096	94,627
Tagalog	1,406	630
Thai	2,397	595
Vietnamese	32,395	11,924
<b>Total</b>	11,966,646	4,645,602

Figure 18 – SOS Outreach in 2023

Month (For 2023)	Voter Preferences Postcard	Registration Opportunity Postcard
Jan	3,713	3,280
Feb	4,232	3,281
Mar	4,223	4,390
Apr	2,664	3,693
May	2,255	3,539
Jun	2,360	3,251
Jul	2,203	3,059
Aug	3,177	4,253
Sep	2,066	3,331
Oct	1,894	2,948
Nov	2,289	3,237
Dec	1,735	2,710
<b>Total</b>	<b>32,811</b>	<b>40,972</b>

The data published in the 2022 CA New Motor Voter Annual Report, Figure 18 - SOS Outreach was incorrectly stated for estimated mailings and not the actual postcard mailings. The corrected data for actual postcards mailings for 2022 is as follows:

*Corrected SOS Outreach for 2022*

<b>Month</b>	<b>Voter Preferences Postcard</b>	<b>Registration Opportunity Postcard</b>
Jan	1,832	3,423
Feb	1,818	3,169
Mar	2,520	4,556
Apr	2,270	3,505
May	2,336	3,170
Jun	2,216	4,664
Jul	2,444	3,795
Aug	3,146	4,699
Sep	2,186	3,537
Oct	2,515	3,595
Nov	1,872	3,615
Dec	1,913	3,792
<b>Total</b>	<b>27,068</b>	<b>45,520</b>