



MEETING MINUTES

DATE: January 27, 2026

TIME: 11:00am - 12:00pm

LOCATION: MS TEAMS

MEETING TITLE: Motor Voter Task Force

FACILITATOR: Sam Au

SCRIBE: Shawn Smith

INVITEES

SOS		DMV		Task Force	
X	Sam Au		Deanna Wida	X	John Gardner
X	Jason Heyes	X	Sam Rasmussen		Rosalind Gold
X	Jana Lean		Anthony Barrios-Lopez	X	Deanna Kitamura
X	Tom Nguyen		Brian Gilmore	X	Whitney Quesenbery
X	Shawn Smith		Benjamin Merritt	X	Dora Rose
X	Louise D'Amico		Bernard Soriano	X	Paul R. Spencer
			Joe Chapman	X	Brittany Stonesifer
		X	Matthew Christy	X	Neal Ubriani
		X	Madeline P. Duncan	X	Tricia Webber
				X	Jacqueline Wu

AGENDA ITEMS

Agenda Item Description		Presented By
1.	Monthly Statistics	SOS
2.	AB 796 Upgrade Status	DMV
3.	EDL-44 Analysis on Option 2 & Option 3 Selections	SOS
4.	2025 Motor Voter Annual Report	SOS
5.	Next Meeting	SOS
6.	Action Items	DMV/SOS
7.	Questions and Comments	All

Agenda Item Notes:

Monthly Statistics

- The Secretary of State (SOS) shared the Assembly Bill (AB) 796 quarterly statistics for Q4 of 2025. The Department of Motor Vehicles (DMV) delivered a total of 2,131,766 records, sent 324 letters, and 153 records were sent 10+ days after the legislative cutoff to the SOS.
- Of the records delivered by the DMV, there are five (5) system irregularities and 17 late arrival DMV-14 forms sent to the SOS for Q4 2025.
 - In October and November, an irregularity was noted for a total of 17 records that were improperly withheld from release beyond the 10-day window required by the NVRA due to an employee error related to the new requirements under AB796. Retraining has been conducted, and no further errors have been reported.
 - **Action item:** The task force requested that further analysis for these 17 records be conducted for potential impact on their voter registration, status, and voter participation due to the timing of occurrence being close to the November Statewide Special election. The DMV will provide the records to the SOS for further research.
 - DMV confirms employees peer review work before reconciliation to try and prevent any errors.
- A DMV-14 form is used to notify the DMV of a change of residence or mailing address for your vehicle, vessel, driver license, or identification card records. Individuals must report a change of address to DMV within 10 days of the change.
- The DMV confirms that many records clear on day nine or ten between sending a letter of notification and when the customer would be considered a 10+ day release.
- Letters are usually sent from a month prior. Every ten plus days a letter is sent confirming that information was indeed missing and was not corrected. Missing information is on the customer not providing it and not on the DMV.

AB 796 Upgrade Status

- All AB 796 changes were implemented by July 1, 2025.
- DMV continues to monitor and adjust as needed based on real-world customer scenarios.
- Kiosk Driver License and ID Card transactions are back live as of December 17, 2025.
 - DMV confirms that for the registration volumes through Kiosks are low compared to other service channels; however, it is operating and working as intended.
 - ID Renewals have significantly lower transactions. However, there is a higher number of individuals completing their registration through DL Renewals vs other kiosk features.
 - DMV states individuals using kiosk do not complete registration at the volume of the other Motor Voter registration sources available.

EDL-44 Analysis on Option 2 & Option 3 Selections

- The Motor Voter analyst presented the analysis results for the Option 2 & Option 3 selections.
- The Option 2 analysis evaluates the number of those who selected to update their voter registration information through the DMV but did not update any voter information.
 - For the Electronic DL/ID application (eDL-44) Option 2 analysis for updated registration selection, there was an average of 17% of the 2,314,363 records evaluated that selected to update voter registration but did not update any voter information.

- For the Driver's License Internet Renewal (DLIR) Option 2 analysis for updated registration selection, there was an average of 0.26% of the 1,237,931 records evaluated that selected to update voter registration but did not update any voter information.
- For the Internet Change of Address (ICA) Option 2 analysis for updated registration selection, there was an average of 4% of the 1,032,281 records evaluated that selected to update voter registration but did not update any voter information.
- The Option 3 analysis evaluates the number of individuals who selected to opt out of their voter registration opportunity with the DMV but then go and register new or updated voter information within 1-14 days since opting out through the DMV.
 - For the eDL-44 Option 3 analysis, there was an average of 0.48% of the 2,401,914 transaction selections that did register new or updated voter information 1-14 after opting out through the DMV.

2025 Motor Voter Annual Report

- The 2025 first draft is complete and ready for Task Force review and comment.
 - The overall content did not change but was updated for the year 2025 and the report now provides an 8-year trend from 2018 – 2025.
 - SOS has included the Option 2 & Option 3 analysis in the 2025 annual report per Task Force request in the October 2025 quarterly meeting.
 - The first review of the annual report is due back to the SOS by COB Feb 13, 2026.

Next Meeting

- The second quarter Motor Voter Task Force meeting will be scheduled for Tuesday April 21, 2026, via Teams from 11 – 12 pm. A physical location at the Secretary of State’s Office will also be provided.

Action Items

ACTION ITEMS					
Description	Status	Open Date	Due Date	Responsible	
1. Evaluate and analyze individuals who indicated that they do not want to vote or update their voter information (Opt-Out) but then go and register or update their voter registration information via another voter registration source 1-14 days after opting out through the DMV.	CLOSE	8/19/2025	1/27/26	SOS	
2. Include all DMV Option 2 selection findings for updated registrations and DMV Option 3 selection findings for opt outs in the 2025 Annual Report.	CLOSE	8/19/2025	1/27/26	SOS	
3. SOS to conduct analysis on potential registration impact for the 17 records reported by the DMV in October and November 2025 that were improperly withheld from release beyond the 10-day window required by the NVRA due to an employee error related to the new requirements under AB796.	NEW	1/27/26	4/21/26	DMV/SOS	

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