



MEETING MINUTES

DATE: July 21, 2026

TIME: 11:00am - 12:00pm

LOCATION: MS TEAMS - Webinar

MEETING TITLE: Motor Voter Task Force

FACILITATOR: Sam Au

SCRIBE: Shawn Smith

INVITEES					
SOS		DMV		Task Force	
X	Sam Au		Deanna Wida	X	John Gardner
X	Jason Heyes	X	Sam Rasmussen		William Crist
	Jana Lean		Anthony Barrios-Lopez	X	Deanna Kitamura
X	Tom Nguyen		Brian Gilmore		Whitney Quesenbery
X	Shawn Smith		Benjamin Merritt	X	Dora Rose
X	Louise D'Amico		Bernard Soriano	X	Paul R. Spencer
			Joe Chapman	X	Brittany Stonesifer
			Matthew Christy	X	Neal Ubriani
			Madeline P. Duncan	X	Tricia Webber
				X	Jacqueline Wu

AGENDA ITEMS		
Agenda Item Description		Presented By
1.	Monthly Statistics	SOS
2.	DMV Updates, Enhancements, & Maintenance	DMV
3.	2025 Motor Voter Annual Report	SOS
4.	Next Meeting	SOS
5.	Action Items	DMV/SOS
6.	Questions and Comments	All

Agenda Item Notes:

1. Monthly Statistics

- The Secretary of State (SOS) presented the Assembly Bill (AB) 796 quarterly statistics for the second quarter (Q2) of 2026.
 - The Department of Motor Vehicles (DMV) delivered 2,060,483 voter registration records to the SOS.
 - The DMV issued 131 notification letters and transmitted 2,170 records more than 10 days after the legislative processing deadline.
 - Of the records delivered, there were four system irregularities and 16 late-arriving DMV-14 forms reported for Q2 2026.
 - DMV explained that an emergency upgrade to the underlying HAVA system was completed in May 2026. As part of the upgrade, records that had previously been withheld were recalculated and determined to meet release requirements. This resulted in the unusually high volume of records released more than 10 days after the legislative cutoff (2,170 records). DMV anticipates that both the number of notification letters and delayed releases will return to significantly lower levels going forward.
 - The SOS sent out communication to all counties regarding the situation and provided additional information as requested.
 - Several counties subsequently requested their individual record totals, which the SOS provided.
 - If trends indicate an increase in processing irregularities at specific DMV field offices, DMV Chief NVRA Coordinator Sam Rasmussen will provide targeted training and additional assistance to ensure staff are properly trained on Motor Voter registration processing.

2. DMV Updates, Enhancements, and Maintenance

- DMV is upgrading field office tablets from 7-inch to 11-inch touchscreen devices.
 - The larger screens provide improved font size and visibility for customers, helping reduce data entry errors.
 - The new tablets are touchscreen devices mounted on customer service counters.
- Enhancements to the Smart eDL44 application are currently under development.
 - The enhancements will prepopulate certain customer biographical information to simplify DMV transactions and the Motor Voter registration process.
 - Information expected to be prefilled includes items such as name, height, and weight. DMV has not yet confirmed whether address information will also be prepopulated.
 - Customers will have the opportunity to review and verify all information on file during their field office transaction.
- The current eDL44 process includes address-change callouts designed to help customers clearly identify whether they are updating their residential address, mailing address, or both.
- DMV has deployed Online Signature Collection for Name Changes for eligible customers.

- Eligible customers completing an online name change may upload a signature image, which is then transmitted to the SOS for Motor Voter registration purposes.
- Customers complete the process by signing a blank white sheet of paper and uploading the image through the DMV portal. Signature quality is approximately 500 pixels, comparable to the images currently provided to counties.
- Because this process is part of the driver's license system, it does not satisfy the separate legislative proposal regarding online signature collection for individuals without a driver's license.
- Task Force member Neal Ubriani noted that Washington and Oregon have implemented independent online signature retrieval systems at an estimated cost of approximately \$100,000. The topic remains under legislative consideration.
- DMV indicated that online signature collection may be expanded to additional transaction types in the future.
- Although the feature has been implemented, customer usage remains low. DMV has expanded eligibility requirements in an effort to increase participation.
- DMV discontinued the address verification process with LOB on March 27, 2026, and the functionality remains inactive. Similar address verification capabilities may be considered as part of the future Digital Experience Project (DxP).

3. 2025 Motor Voter Annual Report

- The 2025 Motor Voter Annual Report (4th annual report) was submitted to the Legislature and released publicly on June 11, 2026.
- The report is available on the SOS Motor Voter Task Force webpage, the California Motor Voter webpage, and the California New Motor Voter Program – Agency Reports webpage.
- The SOS Motor Voter team will continue expanding annual trend reporting while maintaining cumulative Motor Voter data analysis dating back to 2018.

4. Next Meeting

- Tuesday, October 20, 2026, from 11:00 a.m. – 12:00 p.m., via MS Webinar.
- The SOS will provide a physical location for anyone that would like to attend in person.

5. Other

- Motor Voter Task Force member William Crist (San Joaquin County) has resigned from the Task Force. San Joaquin County is working to identify a replacement representative.

Action Items

ACTION ITEMS					
	Description	Status	Open Date	Due Date	Responsible
1.	SOS to add ongoing agenda item “DMV updates, enhancements, maintenance” and if possible, provide any data points available.	Complete	4/28/26	7/21/25	SOS