



MEETING MINUTES

DATE: August 19, 2025

TIME: 11:00am - 12:00pm

LOCATION: MS TEAMS

MEETING TITLE: Motor Voter Task Force

FACILITATOR: Sam Au

SCRIBE: Shawn Smith

INVITEES

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SOS		DMV		Task Force	
X	Sam Au		Deanna Wida		Russia Chavis
X	Jason Heyes	X	Sam Rasmussen		John Gardner
	Jana Lean		Anthony Barrios-Lopez		Rosalind Gold
X	Tom Nguyen		Brian Gilmore	X	Deanna Kitamura
X	Shawn Smith		Benjamin Merritt		Whitney Quesenbery
X	Louise D'Amico		Bernard Soriano		Dora Rose
			Joe Chapman	X	Paul R. Spencer
		X	Matthew Christy	X	Brittany Stonesifer
			Madeline P. Duncan	X	Neal Ubriani
					Tricia Webber
				X	Jacqueline Wu

AGENDA ITEMS

Agenda Item Description		Presented By
1.	Monthly Statistics	SOS
2.	AB 796 Upgrade Status	DMV
3.	EDL-44 Analysis on Option 2 & Option 3 Selections	SOS
4.	Potential Federal Impacts to DMV/SOS on Voter Registration	DMV/SOS
5.	Save Act	DMV/SOS
6.	2024 CA New Motor Voter Annual Report	SOS
7.	Next Meeting	SOS
8.	Action Items	DMV/SOS
9.	Questions and Comments	All

Agenda Item Notes:

Monthly Statistics

- The Secretary of State (SOS) shared the AB796 quarterly statistics for Q2 of 2025. DMV delivered a total of 2,692,346 records, sent 415 letters, and 129 records were sent 10+ days after the legislative cutoff to the SOS. The letter is a “Can’t Release” letter which means someone didn’t pass the HAVA check within 9 days so on day 10, DMV sends them a letter offering an alternative path to registration (COVR). Some customers do clear on day 10 so the letter is duplicative but it’s not a high number..
- Of the records delivered by the DMV, there are four (4) system irregularities. Irregularity as defined by the DMV is any instance of an issue with sending voter registration information to the SOS that is confirmed to not be a part of system maintenance.
- There was a total of 12 late arrival DMV-14 forms sent to the SOS. DMV-14 form processing entails the DMV intaking the forms in field offices and then sending the forms to be keyed by DMV employees. A report is sent by the DMV to SOS every time a late arrival occurs. The DMV confirmed that DMV-14 letters are sent to customers in every instance of a late arrival occurrence.
- DMV elaborated on the irregularity from April 2025. There were 37 originals (customers) that could not be recreated. This is due to code issue from the April deployment for AB 796.

AB 796 Upgrade Status

- All changes and updates for AB796 have been implemented by the statutory deadline of July 1, 2025.
- Initially in late 2024 early 2025, the DMV decided to discontinue Driver’s License (DL) transactions on kiosks held in field offices due to the low volume of customer usage.
 - The DMV has decided to reimplement the kiosks in field offices for customer usage in the near future and will ensure the kiosks are AB 796 compliant.
 - DMV confirmed that even if customers can’t pay at the time of the kiosk transaction, the voter registration information will still be sent to the SOS for processing.
 - Kiosks are owned by vendors, and they are in control of the services provided.

EDL-44 Analysis on Option 2 & Option 3 Selections

- The SOS Motor Voter analyst presented the data results for the following:
 1. Q1 of 2025 who selected to update their voter registration during the Electronic Driver’s License/ID Application (EDL-44) voter registration process but did not actually update any of their voter information. In addition, we analyzed how many individuals who did not update their voter registration information went from an Inactive to Active voter registration status.
 - a. In Q1 2025, an average of 26.45% of individuals indicated they wanted to update their voter registration information but did not actually update any of their voter information.
 - b. Of those individuals, an average of 0.13% went from an Inactive to Active voter registration status after completing their eDL-44 transaction with the DMV and not updating any voter registration information.
 2. Q1 of 2025 who selected to update their voter registration during the Driver’s License Internet Renewal (DLIR) voter registration process but did not actually update any of their voter information. In addition, we analyzed how many individuals who did not update their voter registration information went from an Inactive to Active voter registration status.
 - a. In Q1 2025, 17.49% of individuals indicated they wanted to update their voter registration information but did not actually update any of their voter information.
 - b. Of those individuals, 0.52% went from an Inactive to Active voter registration status after completing their DLIR transaction with the DMV and not updating any voter registration information.

3. in Q1 of 2025 who selected to update their voter registration during the Driver's License Internet Renewal (DLIR) voter registration process but did not actually update any of their voter information. In addition, we analyzed how many individuals who did not update their voter registration information went from an Inactive to Active voter registration status.
 - In Q1 2025, 17.49% of individuals indicated they wanted to update their voter registration information but did not actually update any of their voter information.
 - Of those individuals, 0.52% went from an Inactive to Active voter registration status after completing their DLIR transaction with the DMV and not updating any voter registration information.
- Placer county requested similar analysis for Option 2 for UOCAVA data. The SOS will review the feasibility of providing these data results and report back to counties that have expressed interest in this analysis.
- The Task Force expressed interest in what the trend will be for Q2 for Option 2 selections for updated registrations & Option 3 selections of customer opt-outs for Electronic Driver's License & ID applications (eDL-44), DMV Internet Change of Address (ICA), & Driver's License Internet Renewal (DLIR). The SOS will present the data results and analysis in the upcoming October 2025 Task Force meeting.

Potential Federal Impacts to DMV/SOS on Voter Registration

- There may be ongoing audits and litigations that could have potential federal impacts on registrations, but the DMV and SOS are unable to disclose any additional information.

Save Act

- There has not been any action on the Save Act.
- DMV and SOS continue to monitor.

2024 CA New Motor Voter Annual Report

- The 2024 Annual Report was published in May 2024. This is earlier than the previous year.
- The SOS is expected to start working on the 2025 Annual Report in January 2026.
The Task Force has requested to add analysis for eDL-44, DMV ICA, & DLIR Option 2 selections for updated registrations & Option 3 selections for opt-out yearly data analysis results into the 2025 Annual Report.

Next Meeting

- The Next Task Force meeting will be scheduled for Tuesday, October 21, 2025, from 11:00 a.m. – 12:00 p.m. via MS Teams and at the SOS.
- The SOS will provide physical location for the public and any Task Force members who would like to physically attend.

Questions and Comments:

- There were multiple questions from the public regarding non-citizen registrations.
 - The DMV allows non-citizens to apply for an AB60 driver's license. These individuals are not presented with the opportunity to register to vote through the DMV.
 - The DMV confirms that non-citizen customers would have to complete AB60 application prior to even being offered voter registration opportunity. Once the AB60 status is established, the voter registration questionnaire will not be presented to said customer(s).
 - Per California Elections Code, it is up to customers to self-attest, under penalty of perjury, that they meet all the requirements, including citizenship, in order to be able to register to vote when utilizing all voter registration sources provided through the DMV Motor Voter program.
- The public asked a question regarding DMV allowing the use of P.O Box.

- DMV responded that a P.O. BOX is not applicable for voter registration and confirmed that PO or P.O. are characters that cannot be provided for residential address entries/transactions.
- DMV customers can use a mailing address for P.O. Box at the DMV, but not for voter registration purposes.
- DMV screens for P.O. Boxes but private mailboxes (PMB) that utilize a physical address (ex: 1234 Main St PMB 212 Sacramento, CA 95818) would pass validation.

Action Items

ACTION ITEMS					
Description		Status	Open Date	Due Date	Responsible
1.	DMV to provide update on amendment to procedural change for customers that can't complete their DL transaction.	Close	1/21/25	04/22/25	DMV
2.	<p>SOS to provide analysis completed for:</p> <p>(1) What is the data on the number of DMV customers selecting to update their voter registration information but actually did not update any of their voter registration information. SOS will gather the data and do an analysis.</p> <p>(2) What is the data for those individuals who indicated that they do not want to vote or update their voter information but then go and register or update their voter registration information via another source such as COVR. SOS will gather the data and do an analysis.</p> <p>(3) How many registrants moved from inactive status to active status for the eDL44 questions described.</p>	Close	1/21/25	08/19/25	SOS
3.	Evaluate and analyze DMV Internet Change of Address (ICA) transactions and Driver's License Internet Renewals (DLIR) for individuals who select Option 2 to update their registrations, but who do not update any of their voter registration data.	Close	4/22/25	8/19/25	SOS

4.	Add (1) potential federal impacts to DMV/SOS on voter registration (2) Save Act Touchpoint.	Close	4/22/25	8/19/25	SOS/DMV
5.	Evaluate and analyze Electronic Driver's License and ID Application (eDL-44), DMV Internet Change of Address (ICA) transactions and Driver's License Internet Renewals (DLIR) for individuals who select Option 2 to update their voter registration, but who do not update any of their voter registration information. Include how many registrants moved from inactive status to active status for each analysis described.	Close	8/19/2025	10/21/2025	SOS
6.	Evaluate and analyze individuals who indicated that they do not want to vote or update their voter information (Opt-Out) but then go and register or update their voter registration information via another voter registration source 1-14 days after opting out through the DMV.	NEW	8/19/2025	10/21/2025	SOS
7.	Include all DMV Option 2 selection findings for updated registrations and DMV Option 3 selection findings for opt outs in the 2025 Annual Report.	NEW	8/19/2025	06/15/2026	SOS