NVRA REPORTING FORM 2002

1. The person completing this questionnaire:

Name: John Mott-Smith

Title: Chief, Elections Divsion

Address Office of the Secretary of State

 $\frac{1500\ 11^{\underline{th}}\ \underline{Street},\ 5^{\underline{th}}\ \underline{floor}}{\underline{Sacramento},\ \underline{CA}\ 95814}$

Tele: <u>916-657-2166</u>

FAX: 916-653-3214

e-mail: <u>icapps@ss.ca.gov</u> (Irene E. Capps)

2. Please record the number of registered voters throughout your State at the close of polls in the 2000 federal general election (distinguishing, if your State did so, between the number on your "active" lists and the number on your "inactive" lists).

TOTAL ACTIVE	TOTAL INACTIVE	GRAND TOTAL
	(if applicable)	
15.326.742	+ 3.565.893	= 18.968.787

3. Please record the number of registered voters throughout your State at the close of polls in the 2002 federal general election (distinguishing, if your State did so, between the number on your "active" lists and the number on your "inactive" lists). The total "inactive" figure, if any, should exclude registrants who were "reactivated" through voting before the close of polls.

TOTAL ACTIVE	TOTAL INACTIVE	GRAND TOTAL
	(if applicable)	
15,173,112	+ 4,055,535	= 19,304,889

4. In the <u>first</u> column, please record the <u>total number</u> of voter registration applications (regardless of whether the applications were valid, rejected, duplicative, or address, name, or party changes) that we below between the close of the 2000 federal general election and the close 2002 federal general election.

In the <u>second</u> column, please record the number of those applications statewide that were <u>duplicates</u> (i.e., those the same address, same everything -- as a registration already on file).

In the <u>third</u> column, please indicate whether the data are complete <u>from the date of your State's implementation</u> of each provision. If not, please explain any missing data on the page below.

	TOTAL APPLICATIONS	DUPLICATES	DATA COMPLETE?
a) From all motor vehicle offices	912,085	174,075	Y . N x .
b) By mail	2,221,735	436,337	Y . N x
c) From all public assistance agencies	45,976	1,719	Y . N x (
d) From all state-funded agencies primarily serving persons with disabilities	2,998	<u>147 </u>	Y . N x .
e) From all Armed Forces recruiting offices	3,278	<u>361</u>	Y . N x
f) From all other agencies that were designated by the State (e.g., libraries, schools, etc.)	95,142	8,472	Y . N x .
g) From all other sources not listed above (such as in-person, deputy registrars, organized registration drives, etc.)	1,612,579	128,234	Y N x

Please use this page to explain any missing data on the previous page.

If data are missing because some of your local jurisdictions failed to report to you, please indicate here the total number of your local jurisdictions and then the that reported.

number

TOTAL NUMBER OF	TOTAL NUMBER OF
LOCAL JURISDICTIONS	JURISDICTIONS REPORTING
58	58

Please explain any other reasons for missing data below.

While all counties reported, several counties integrated new voter registration systems and in some cases are unable to extract all the requested information for specific timeframes. Also, some systems do not allow retrieval of specific information, such as the source of duplicated registrations.

5.	registration lists between the registrations are those that a reregistrations across local ju but excluding all applications	er of new valid registrations ad 2000 and 2002 federal general re new to the local jurisdiction risdictional lines in States that that exactly duplicate a regist merely changes in name, address	elections. (including a t provide the ration alrea	New valid automatic at service, ady on file;
				1,804,686
		Are these data complete?	Y 🗌	N x
		If No, please explain missing	g data on tl	ne page below
6.		otal number of <u>8(d)(2) confirma</u> sponses received by mail to tho ll elections.		
	NUMBER OF NOTICES SE	NT OUT NUMBER O	F RESPON	ISES RECEIVED
	1,508,358		599,88	<u>86</u>
		Are these data complete?	Y	N x
		If No, please explain missin	g data on tl	he page below
7.	reason) <u>deleted</u> from the reginand the close of polls in the 2	er statewide of <u>registrants</u> who stration list between the 2000 f 002 federal general election. If lease distinguish deletions fron	ederal gene your State	eral election maintains an "inactive" list onto which you
	"ACTIVE LIST" DELETIONS	"INACTIVE LIST" DELETIONS		TOTAL DELETIONS
	674,395	+ 694,736		= 1,456,299
		Are these data complete?	Y	Nx
		If No, please explain missin	g data on tl	he page below

Please use this page to explain any missing data on the previous page.
If data are missing simply because some of your local jurisdictions failed to report to you, simply mark:
☐ Same as before
Otherwise, please explain any other reason for missing data below:
Some counties have not tracked the number of deletions and some systems will not allow for the retrieval of the requested information.

- 8. Any other comments you have on the numbers you have provided above.
- 9. What changes, if any, did you make to your mail registration program or procedures between the general elections of 2000 and 2002?

Security enhancements to the on-line voter registration application process. Created a Spanish language on-line voter registration application.

Some counties conducted voter outreach training and visited various NVRA agencies, post offices and school.

Effective January 1, 2001, the California voter registration deadline decreased from 29-days to 15-days prior to an election.

- 10. Did you have any particular problems or successes with your mail registration program or procedures that you would like to report?
- 11. Do you have any recommendations regarding the mail registration provisions of the NVRA that you would like us to pass along?
 - California counties recommend eliminating the reporting requirements.
- 12. What changes, if any, did you make to your motor vehicle registration program or procedures between the general elections of 2000 and 2002?

Additional counties participated in proactive outreach activities to increase the Motor Voter law awareness and registration.

13. Did you have any particular problems or successes with your motor vehicle registration program or procedures that you would like to report?

Problem: many complaints statewide from voters who registered or reregistered to vote at DMV offices but were not on the vote rolls or were incorrectly listed at the polls. The Secretary of State and county elections officials continue to meet with DMV to attempt to rectify problems and process.

Successes: In one county, the registrar of voters office and the local DMV office entered into a pilot program which allows DMV clients to register to vote via a computer terminal that directly links to an on-line voter registration affidavit established on the SOS web site. In another county, elections staff set up information/education tables at the DMV offices.

14. Do you have any recommendations regarding the motor vehicle registration provisions of the NVRA that you would like us to pass along?

<u>Provide additional federal funds for on-going NVRA training and implementation.</u>

15. What changes, if any, did you make to your agency registration program or procedures between the general elections of 2000 and 2002?

In addition to continued outreach efforts, counties have implemented aggressive voter education and outreach programs. The Secretary of State's Office launched the Vote America outreach campaign.

16. Did you have any particular problems or successes with your agency registration program or procedures that you would like to report?

Various counties have taken a more proactive approach with agency registrations; for example, ensuring that NVRA agencies have voter registration cards available to their clients and the implementation of a procedure for the easy restocking of voter registration cards.

17. Do you have any recommendations regarding the agency registration provisions of the NVRA that you would like us to pass along?

California counties recommend eliminating the reporting requirements.

18. What changes, if any, did you make to your list maintenance procedures between the general elections of 2000 and 2002?

Some counties have incorporated the sample ballot address change service available from the U.S.P.S. as an additional file maintenance tool after each election.

19. Did you have any particular problems or successes with list maintenance procedures that you would like to report?

20. Do you have any recommendations regarding the list maintenance provisions of the NVRA that you would like us to pass along?

Some counties would like the ability to cancel registrations for voters whose residence and county of residence can no longer be confirmed.

The NVRA continues to place restrictions on states' ability to manage their voter files, and to remove duplicate and other deadwood registrations. The greater the deadwood on the file, the more the voter turnout statistics will be skewed. These restrictions are costly for county election offices.

21. What changes, if any, did you make to your fail-safe voting procedures between the general elections of 2000 and 2002?

Continued training for poll workers and election staff.

Fail-safe voting information was provided to voters and placed on election offices web sites.

22. Did you have any particular problems or successes with fail-safe voting procedures that you would like to report?

The problem many counties encounter with fail-safe voting is that the volunteers who work at the polls are faced with this process on an intermittent basis and have difficulty becoming familiar with all the fail-safe scenarios and procedures. This process has resulted in volunteers providing incorrect information to voters which has disenfranchised voters at the polls.

23. Do you have any recommendations regarding the fail-safe voting provisions of the NVRA that you would like us to pass along?

Provide federal funding for fail-safe training.

Consider amending current NVRA fail-safe to be consistent with HAVA fail-safe provisions.

24. What changes, if any, did you make to your NVRA record keeping procedures between the general elections of 2000 and 2002?

The Secretary of State's Office database continues to import voter address changes and new registrations from DMV and transmits this data to the counties. California counties have continued to make necessary technological enhancements to process new/updated information being captured.

25. Did you have any particular problems or successes with NVRA record keeping procedures that you would like to report?

The reporting requirements are time, space and cost consuming.

26. Do you have any recommendations regarding the record keeping provisions of the NVRA (or the FEC's regulations) that you would like us to pass along?

We recommend eliminating the record keeping tracking provisions and recommend that the reporting requirements remain the same each reporting period. It is too costly to local jurisdictions to keep changing their computer software for the reporting requirements for this NVRA survey.

And finally, two questions on behalf of the Federal Voting Assistance Program:

1. How does your State distinguish between the national mail voter registration form and the Department of Defense (DD2644) Voter Registration Application form when counting sources of registrations?

<u>DOD</u> forms are specially coded in the counties systems. <u>In some counties, election staff manually identify the forms and assigns a code</u> at the beginning of the affidavit number.

2. When there are questions or special requirements regarding Armed Forces Recruitment Offices within your State, who is contacted?

<u>Each county elections office, the Secretary of State's Office, and the Federal Voting Assistance Program.</u>