

2019 Bilingual Poll Worker Recruitment Survey
for the November 6, 2018, Statewide General Election

County **Contra Costa**

List of Languages Served

#	Language Name	Type of Mandate
1)	Spanish	Federal, Voting Rights Act Section 203
2)	Chinese	Federal, Voting Rights Act Section 203
3)	Tagalog	State, California Election Code section 14201
4)	Vietnamese	State, California Election Code section 14201
5)	Korean	State, California Election Code section 14201
6)		
7)		
8)		
9)		
10)		

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County		Contra Costa	
Details of Bilingual Service Provided for:		Spanish	
Type of Mandate		Federal, Voting Rights Act Section 203	
#	Question		Number of Workers
1	Number of bilingual poll workers recruited for Election Day?		581
2	Number of bilingual poll workers that showed on Election Day?		244
3	Number of bilingual Legal Permanent Residents recruited to volunteer?		
4	Number of bilingual student volunteers recruited?		78
5	What type and how many other bilingual volunteers were recruited?		
	A	Polling Place Rovers	5
	B	Election Night Depot Worker	3
	C	Vote by Mail Extraction	11
Details of Bilingual Service Provided for:		Chinese	
Type of Mandate		Federal, Voting Rights Act Section 203	
#	Question		Number of Workers
1	Number of bilingual poll workers recruited for Election Day?		75
2	Number of bilingual poll workers that showed on Election Day?		34
3	Number of bilingual Legal Permanent Residents recruited to volunteer?		
4	Number of bilingual student volunteers recruited?		9
5	What type and how many other bilingual volunteers were recruited?		
	A	Election Night Depot Worker	1
	B	Vote by Mail Extraction	4
	C		

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Details of Bilingual Service Provided for:	Tagalog
Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	114
2	Number of bilingual poll workers that showed on Election Day?	44
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	10
5	What type and how many other bilingual volunteers were recruited?	
A	Election Night Depot Worker	2
B	Vote by Mail Extraction	6
C		

Details of Bilingual Service Provided for:	Vietnamese
Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	19
2	Number of bilingual poll workers that showed on Election Day?	7
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	3
5	What type and how many other bilingual volunteers were recruited?	
A		
B		
C		

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Details of Bilingual Service Provided for:	Korean
Type of Mandate	State, California Election Code section 14201

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	8
2	Number of bilingual poll workers that showed on Election Day?	2
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	1
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

Details of Bilingual Service Provided for:	
Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	
	Type of Mandate	

#	Question	Number of Workers
1	Number of bilingual poll workers recruited for Election Day?	
2	Number of bilingual poll workers that showed on Election Day?	
3	Number of bilingual Legal Permanent Residents recruited to volunteer?	
4	Number of bilingual student volunteers recruited?	
5	What type and how many other bilingual volunteers were recruited?	
	A	
	B	
	C	

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Details of Bilingual Service Provided for:			
Type of Mandate			
#	Question	Number of Workers	
1	Number of bilingual poll workers recruited for Election Day?		
2	Number of bilingual poll workers that showed on Election Day?		
3	Number of bilingual Legal Permanent Residents recruited to volunteer?		
4	Number of bilingual student volunteers recruited?		
5	What type and how many other bilingual volunteers were recruited?		
	A		
	B		
	C		
Details of Bilingual Service Provided for:			
Type of Mandate			
#	Question	Number of Workers	
1	Number of bilingual poll workers recruited for Election Day?		
2	Number of bilingual poll workers that showed on Election Day?		
3	Number of bilingual Legal Permanent Residents recruited to volunteer?		
4	Number of bilingual student volunteers recruited?		
5	What type and how many other bilingual volunteers were recruited?		
	A		
	B		
	C		

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Please provide details about any other language access services provided at voting locations including remote translations, 3-party telephonic translations, or others.

Languages Served using alternative methods Spanish, Chinese, Tagalog, Vietnamese, and Korean.

Description of each alternative method of language access service provided. Please include the reason this alternative method was selected.	Number of Pieces of Equipment Deployed and/or Number of People Providing Service
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1	Contra Costa provides official written election material in trilingual format. English, Spanish, and Chinese are in a single document, including Official Ballots, County Voter Information Guides, Voter Display Boards, and the accessible ballot on the Ballot Marking Device.	Official Ballot Types=187 County Voter Information Guides=534 Voter Display Boards=267 Voter Bill of Rights= 267 Ballot Marking Devices=314
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2	Ballot Translation Guide is a tool to assist voters with limited english proficiency in casting a ballot independently. Two copies are available at every polling place. The guide contains a translation of every contest, candidate, and measure on every ballot type in the county in Korean, Tagalog, and Vietnamese. Contests appear in the same sequence as on the official ballot. These translation guides are available and accessible at all polling places (not just specific precincts) and early voting satellite offices.	534
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3	The Secretary of State Language Assistance Hotline provides assistance in Spanish, Chinese, Hindi, Japanese, Khmer, Korean, Tagalog, Thai, Vietnamese, and TTY/TDD. Those phones numbers are accessible and available at each polling place and early voting satellite office.	267
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4		
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Please use this space to describe any additional details regarding your recruitment of bilingual poll workers or language services provided.

In addition to staffing polling places with bilingual poll workers, we also staffed each of our early voting satellite offices with at least one Spanish-speaking worker.