

2020 November Bilingual Poll Worker Recruitment Survey
for the November 3, 2020, Statewide General Election

County:

List of Languages Served

#	Language Name	Type of Mandate
1)		
2)		
3)		
4)		
5)		
6)		
7)		
8)		
9)		
10)		
11)		
12)		

2020 November Bilingual Poll Worker Recruitment Survey

County:	San Diego ▼
Details of Bilingual Service Provided for:	Chinese
Type of Mandate:	Federal, VRA Section 203 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	239
2	Number of bilingual poll workers that served on Election Day?	43
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

Details of Bilingual Service Provided for:	Filipino
Type of Mandate:	Federal, VRA Section 203 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	293
2	Number of bilingual poll workers that served on Election Day?	92
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

2020 November Bilingual Poll Worker Recruitment Survey

County: San Diego

Details of Bilingual Service Provided for: Spanish

Type of Mandate: Federal, VRA Section 203

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	553
2	Number of bilingual poll workers that served on Election Day?	437
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	54
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

Details of Bilingual Service Provided for: Vietnamese

Type of Mandate: Federal, VRA Section 203

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	265
2	Number of bilingual poll workers that served on Election Day?	51
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

2020 November Bilingual Poll Worker Recruitment Survey

County:	San Diego ▼
Details of Bilingual Service Provided for:	Arabic
Type of Mandate	State, Section 14201 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	21
2	Number of bilingual poll workers that served on Election Day?	10
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

Details of Bilingual Service Provided for:	Japanese ▼
Type of Mandate	State, Section 14201 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	2
2	Number of bilingual poll workers that served on Election Day?	0
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

2020 November Bilingual Poll Worker Recruitment Survey

County:	San Diego ▼
Details of Bilingual Service Provided for:	Korean
Type of Mandate:	State, Section 14201 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	9
2	Number of bilingual poll workers that served on Election Day?	1
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

Details of Bilingual Service Provided for:	Laotian
Type of Mandate:	State, Section 14201 ▼

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	5
2	Number of bilingual poll workers that served on Election Day?	0
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

2020 November Bilingual Poll Worker Recruitment Survey

County: San Diego ▼

	Details of Bilingual Service Provided for:	(N/A)
	Type of Mandate	Select a Mandate

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	
2	Number of bilingual poll workers that served on Election Day?	
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

	Details of Bilingual Service Provided for:	(N/A)
	Type of Mandate	Select a Mandate

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	
2	Number of bilingual poll workers that served on Election Day?	
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

2020 November Bilingual Poll Worker Recruitment Survey

County: San Diego

Details of Bilingual Service Provided for: (N/A)

Type of Mandate Select a Mandate

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	
2	Number of bilingual poll workers that served on Election Day?	
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
5	What type and how many other bilingual volunteers were signed up?	
	A	
	B	
	C	

Details of Bilingual Service Provided for: (N/A)

Type of Mandate Select a Mandate

#	Question	Number of Workers
1	Number of bilingual poll workers signed up for Election Day?	
2	Number of bilingual poll workers that served on Election Day?	
3	Number of bilingual Legal Permanent Residents signed up to volunteer?	
4	Number of bilingual student volunteers signed up?	
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	C	

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Please provide details about any other language access services provided at voting locations including remote translations, 3-party telephonic translations, or others.

Languages Served using alternative methods

1. United Language Group (language assistance vendor)
2. ROV Language Services staff

Description of each alternative method of language access service provided. Please include the reason this alternative method was selected.

Number of Pieces of Equipment Deployed and/or Number of People Providing Service

1

Five Check-In stations at 235 vote centers posted the phone number and SDCounty Access number for United Language Group, UGL, our county language services vendor. Poll workers were trained on the use of this service and assisted voters wishing to use this language line as applicable.

N/A. This was a posted flier, and this service utilized a cell phone; the voters their own phone to make these calls.

2

Up to 12 ROV Language Services staff were deployed to conduct site visits to specific vote centers within the language communities during voting days. Language Services staff provided support and assistance to language voters if needed, and served as general ROV support to targeted vote centers. Field staff is provided in the following languages:
Chinese
Filipino
Spanish
Vietnamese

3

4

2020 November Bilingual Poll Worker Recruitment Survey

County:

San Diego



Please use this space to describe any additional details regarding your recruitment of bilingual poll workers or language services provided.

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