



## **New Mandates**

### **Complaint Procedures**

The Act requires the Secretary of State to create a responsive complaint procedure for any voter who believes his or her rights were denied.

Voters must have a way to challenge apparent misconduct.

### **Accountability**

The entire elections process must be accountable to the voters.

A complaint procedure also serves as a mechanism for continuous improvement of the system. Ultimately, it might have a real impact on faith in the system, the integrity of the system and turnout.