How to Fix a Missing or Mismatched Signature on your Vote-by-Mail Return Envelope

1. You have the right to be notified when the signature on your vote-by-mail or provisional envelope is missing or your signature does not compare to the one on file with the elections official. You may receive this notice from your county elections office through the mail, telephone, email, or from the Secretary of State’s BallotTrax program stating, “your ballot for the November Election has been received, but we are having trouble processing it.”

2. You have a right to access a form on your county election official’s website to provide your signature and confirm that you voted your ballot. Fill out the form and follow the instructions on how to return the completed form. Your options to return the form may vary by county, visit Vote.ca.gov to find your County Election Contact. Failure to follow instructions may result in your ballot not being counted. If you have more questions contact your county elections office.

3. You have the right to fix your missing or mismatched signature before the deadline. The deadline is 5 p.m. two days prior to the day your county certifies the election. This could be as late as 26 days after Election Day, but the deadline may vary by county.

4. You can find your County Election Contact at Vote.ca.gov or call the Secretary of State voter assistance hot line (800) 345-VOTE (8683).

5. You can sign up to receive alerts when your ballot is counted or if there is a problem at WheresMyBallot.sos.ca.gov.

For more information, visit Vote.ca.gov or call our Election Hotline at (800) 345-VOTE (8683).