



CALIFORNIA SECRETARY OF STATE

# How to Fix a Missing or Noncomparable Signature on Your Vote-by-Mail Ballot Return Envelope

## ✓ Possible Issues With Vote-by-Mail or Provisional Ballot Return Envelopes

- **Missing Signature:** You forgot to sign your vote-by-mail ballot return envelope.
- **Signature Doesn't Compare:** Your signature doesn't compare with the one on file with the elections official.

## ✓ What Happens Next?

- **Notification:** If there's an issue with your ballot, your county elections office will notify you by mail, phone, email, or from the Secretary of State's [Where's My Ballot?](#) tool.
- **How to Fix It:** You can access a form on your county election official's website to provide your signature and confirm that you voted your ballot.
  - ◇ Check your mail or email for instructions from your county elections office.
  - ◇ Fill out the form and follow instructions on how to return the form.
  - ◇ Your options to return the form may vary by county.
  - ◇ Failure to follow instructions may result in your ballot not being counted.

## ✓ Stay Informed With Where's My Ballot?

- **Track Your Vote-by-Mail Ballot:** Get automatic updates on your ballot's status by signing up for [Where's My Ballot?](#)
- Receive notifications via **text, email, or phone** about:
  - ◇ When your ballot is mailed
  - ◇ When it is received
  - ◇ If it has been counted
  - ◇ If there are issues that need to be fixed
- **Sign up today at:** [wheresmyballot.sos.ca.gov](https://wheresmyballot.sos.ca.gov)

## ✓ Important Deadlines for the November 5, 2024, General Election:

- **Mail ballots:** Must be postmarked by **November 5, 2024**, and received no later than **November 12, 2024**.
- **Deadline:** The deadline to fix your missing or noncomparable signature is 5 p.m. on December 1, 2024, two days prior to the day your county certifies the election.

For more information, visit [vote.ca.gov](https://vote.ca.gov) or call our Voter Hotline at (800) 345-VOTE (8683).



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TRUSTED INFO

Updated 10/2024