

#### CALIFORNIA SECRETARY OF STATE

## How to Fix a Missing or Noncomparable Signature on Your Vote-by-Mail Ballot Return Envelope

# Possible Issues WithVote-by-Mail or ProvisionalBallot Return Envelopes

- Missing Signature: You forgot to sign your vote-by-mail ballot return envelope.
- Signature Doesn't Compare: Your signature doesn't compare with the one on file with the elections official.

## **⊘** What Happens Next?

- Notification: If there's an issue with your ballot, your county elections office will notify you by mail, phone, email, or from the Secretary of State's <u>Where's My Ballot?</u> tool.
- How to Fix It: You can access a form on your county election official's website to provide your signature and confirm that you voted your ballot.
  - Check your mail or email for instructions from your county elections office.
  - ♦ Fill out the form and follow instructions on how to return the form.
  - Your options to return the form may vary by county.
  - ♦ Failure to follow instructions may result in your ballot not being counted.

### Stay Informed With Where's My Ballot?

- Track Your Vote-by-Mail Ballot: Get automatic updates on your ballot's status by signing up for Where's My Ballot?
- Receive notifications via text, email, or phone about:
  - ♦ When your ballot is mailed
  - ♦ When it is received
  - ♦ If it has been counted
  - ♦ If there are issues that need to be fixed
- Sign up today at: <u>wheresmyballot.sos.ca.gov</u>

#### Important Deadlines for the November 5, 2024, General Election:

- Mail ballots: Must be postmarked by November 5, 2024, and received no later than November 12, 2024.
- Deadline: The deadline to fix your missing or noncomparable signature is 5 p.m. on December 1, 2024, two days prior to the day your county certifies the election.

For more information, visit vote.ca.gov or call our Voter Hotline at (800) 345-VOTE (8683).

